

# Sexual Assault and Domestic Violence Services Directory

LISA MADIGAN  
ILLINOIS ATTORNEY GENERAL

(April 2002)

## **A Friend's Place**

(a.k.a. Friends of Battered Women and Their Children)

P.O. Box 608548

Chicago, IL 60660

Office Phone: 773/2/74--5232

Crisis: 800/6/03--4357

TTY: 773/2/74--6508

Fax: 773/2/74--2214

---

**Primary Client Population:** Survivors of domestic violence  
and their children

**No shelter**

**Walk-Ins**

### **Regions/Counties Served**

North Chicago North Suburban

### **Additional Information**

General and targeted education services to students,  
parents, teachers, etc.

---

### **Services**

Art Therapy: adults, adolescents

Civil Court Legal Advocacy: adults

Criminal Court Legal Advocacy: adults

Crisis Line: adults, adolescents, children, elders

Comments: 1-800-603-HELP

General Advocacy: adults, adolescents, children, elders

Group Counseling: adults, adolescents, children

Hospital Based Services: adults, adolescents, children, elders

Comments: 1) Local hospital will inform program of those who seek  
assistance

Individual Counseling: adults, adolescents, children, elders

Parent/Child Counseling: adults, adolescents, children

Referral to Other Services: adults, adolescents, children, elders,  
abusers

**Accessibility**

Ramp

Toilet

**Languages Availability**

English: Always Available

Indian langs.: By Arrangement

Others: By Arrangement

Spanish: Always Available

## **A Safe Place/Lake County Crisis Center**

P. O. Box 1067  
Waukegan, IL 60079  
Office Phone: 847/2/49--5147  
Crisis: 847/2/49--4450  
Fax: 847/3/36--5813

---

**Primary Client Population:** Domestic Violence Survivors  
**Shelter (number of beds: 30)** **No Walk-Ins**  
**Maximum stay: 6 weeks** **Male children to age 13 accepted**

**Substance Abuse Policy:** Need to be in a treatment program

### **Regions/Counties Served**

Lake McHenry North Cook

### **Additional Information**

No clients under 18 unless emancipated.

General public and targeted education on request, including to parents on non-violence parenting, and assertiveness training.

Also, screening and assessment for court mandated abuser treatment.

---

### **Services**

Civil Court Legal Advocacy: adults

Criminal Court Legal Advocacy: adults

Crisis Line: adults

Comments: NOT 24 hour

General Advocacy: adults, adolescents, children

Comments: This, and other services, offered to adolescents if they attend with their mother

Group Counseling: adults, adolescents, children, abusers

Individual Counseling: adults, adolescents, children

Parent/Child Counseling: adults, adolescents, children

Referral to Other Services: adults, adolescents, children

Safe Houses: adults, adolescents, children

Residential Shelter: adults, adolescents, children

Misc.: abusers

Comments: Intervention Program for Domestic Abuse & Violence

## **Accessibility**

Ramp

Lift

Ground

Roll-in showers

Toilet

Sleeping rooms

1 bedroom on first floor

## **Languages Availability**

English: Always Available

Spanish: Always Available

Polish: By Arrangement

French: By Arrangement

## **A Woman's Fund**

A Woman's Place

1304 E. Main

Urbana, IL 61802

Office Phone: 217/3/84--4462

Crisis: 217/3/84--4390

Fax: 217/3/84--4383

---

**Primary Client Population:** Survivors of domestic violence and their children

**Shelter (number of beds: 16)**

**Walk-Ins**

**Maximum stay:** 6 weeks

**Male children to age 18**

**accepted**

**Substance Abuse Policy:** Must be in treatment

**Regions/Counties Served**

Champaign Douglas Ford Piatt

**Additional Information**

No clients (unless with a parent) who are under 12 years old.

Services provided to gay/lesbian victim/survivors.

General and targeted education including, IDVA/OP info., child assault prevention project, nonviolent parenting.

Walk-in Hours: 8am-6pm

---

### **Services**

Art Therapy: adolescents, children

Civil Court Legal Advocacy: adults, elders

Criminal Court Legal Advocacy: adults, elders

Crisis Line: adults, elders

Family Counseling: children

General Advocacy: adults, adolescents, children, elders

Group Counseling: adults, adolescents, children, elders

Hospital Based Services: adults, elders

Individual Counseling: adults, adolescents, children, elders

Referral to Other Services: adults, adolescents, children, elders, abusers

Residential Shelter: adults, adolescents, children, elders

Transitional Housing: adults, adolescents, children

### **Accessibility**

Ramp

Ground

Roll-in showers

Toilet

### **Languages Availability**

English: Always Available

Others: By Arrangement

Spanish: By Arrangement

Sign language: By Arrangement

## **A Woman's Fund: Rape Crisis Center**

1304 East Main Street  
Urbana, IL 61802  
Office Phone: 217/3/84--4480  
Crisis: 217/3/84--4444  
Fax: 217/3/84--4383

---

**Primary Client Population:** Sexual Violence victims and their significant others

**No shelter**

**Walk-Ins**

### **Regions/Counties Served**

Champaign Douglas Ford Piatt

### **Additional Information**

No clients under the age of 12.

Services provided to significant others

Education on dating violence, sexual assault info to non-offending parents, nonviolence training.

Walk-in Hours: 9-5

All services are free and confidential

TTY, braille, and audiotape brochures are also available

---

### **Services**

Art Therapy: adults, adolescents, elders

Criminal Court Legal Advocacy: adults, elders

Crisis Line: adults, children, elders

General Advocacy: adults, adolescents, elders

Group Counseling: adults, adolescents, elders

Hospital Based Services: adults, adolescents, children, elders

Individual Counseling: adults, adolescents, elders

Referral to Other Services: adults, adolescents, children, elders

Safe Houses: adults, adolescents, elders

Sexual Assault Counseling: adults, adolescents, elders



Misc.: adults, adolescents, children, elders

Comments: Community Education

Misc.: adults, adolescents

Comments: Professional Training

## **Accessibility**

Ramp

Ground

Toilet

## **Languages Availability**

English: Always Available

Others: By Arrangement

Comments: Referral system for interpreters

## **ADV and SAS**

A Domestic Violence and Sexual Assault Service

PO Box 593

Streator, IL 61364

Office Phone: 815/4/34--9650

Crisis: 800/8/92--3375

Fax: 815/4/34--9652

---

**Primary Client Population:** Survivors of domestic violence and sexual assault

**Shelter (number of beds: 16)**

**No Walk-Ins**

**Maximum stay: 2 months**      **Male children to age 18 accepted**

**Substance Abuse Policy:** No use while in shelter

**Regions/Counties Served**

La Salle    Livingston      North Central

**Additional Information**

Services to gay/lesbian survivors

Community ed. and prevention on the following topics:  
dating violence, sexual assault, nonviolent parenting, child development, nutrition, and domestic violence.

---

### **Services**

Civil Court Legal Advocacy: adults

Criminal Court Legal Advocacy: adults, adolescents

Crisis Line: adults, adolescents, elders

General Advocacy: adults, adolescents, children, elders

Group Counseling: adults, adolescents

Comments: Domestic violence - adults and children; Sexual assault - adults

Hospital Based Services: adults, adolescents, children

Individual Counseling: adults, adolescents, children

Parent/Child Counseling: adults, adolescents, children

Referral to Other Services: adults, adolescents, children, elders, abusers

Sexual Assault Counseling: adults, adolescents

Residential Shelter: adults, adolescents, children, elders

### **Accessibility**

Ramp

Roll-in showers

Toilet

Sleeping rooms

### **Languages Availability**

English: Always Available

Spanish: By Arrangement

## **Anna Bixby Women's Center**

213 S. Shaw Street  
Harrisburg, IL 62946  
Office Phone: 618/2/52--8380  
Crisis: 800/4/21--8456  
Fax: 618/2/52--1707

---

**Primary Client Population:** Survivors of sexual assault and domestic violence; Rural population

**No shelter**

**Walk-Ins**

**Male children to age 12 accepted**

**Substance Abuse Policy:** Refer client to treatment center or must currently be in treatment

### **Regions/Counties Served**

Gallatin Hamilton Hardin Johnson Pope Saline  
Southern Region White

### **Additional Information**

Supervised visitation, gay/lesbian victim survivor services  
Community ed. in rights of victim, victims assistance, legal issues, life skills, self-esteem, surviving dom. viol., child management techniques

Community ed. and prevention: conflict resolution, dom. viol. legal issues, nonviolence training, dating viol., sex. assault, nonviolent parenting

Walk-in hours: 9am-5pm

---

### **Services**

Art Therapy: adults, adolescents, children, elders

Civil Court Legal Advocacy: adults, adolescents, children, elders

Criminal Court Legal Advocacy: adults, adolescents, children, elders

Crisis Line: adults, adolescents, children, elders

Comments: (800) 421-8456 or (618) 252-8389

Family Counseling: adults, adolescents, children, elders  
General Advocacy: adults, adolescents, children, elders  
Group Counseling: adults, adolescents, children, elders  
Hospital Based Services: adults  
Individual Counseling: adults, adolescents, children, elders  
Parent/Child Counseling: adults, adolescents, children  
Referral to Other Services: adults, adolescents, children, elders, abusers  
Safe Houses: adults, adolescents, children, elders  
Sexual Assault Counseling: adults, adolescents, children, elders  
Transitional Housing: adults, adolescents, children, elders  
Misc.: children  
Comments: Child care available. Legal guardian must accompany all minors and authorize for services.  
Misc.: abusers  
Comments: Batterers program available

## **Accessibility**

Ramp  
Ground  
Roll-in showers  
Toilet  
Sleeping rooms

## **Languages Availability**

English: Always Available  
Philippine: By Arrangement  
Comments: All Philippine languages  
Sign language: Always Available  
Spanish: By Arrangement  
Others: By Arrangement

## **Apna Ghar**

4753 N. Broadway #518  
Chicago, IL 60640  
Office Phone: 773/3/34--0173  
Crisis: 800/7/17--0757  
Fax: 773/3/34--0963

---

**Primary Client Population:** Immigrant victims of domestic violence, especially Southeast Asian women and children

**Shelter (number of beds: 16) Walk-Ins**

**Maximum stay:** 90 days **Male children to age 13 accepted**

**Substance Abuse Policy:** No one allowed in shelter while under the influence of any substance

**Regions/Counties Served**

Cook DuPage North Chicago

**Additional Information**

No client with documented disruptive past in other shelters.

No client whose abuser lives within 8 blocks of the shelter

Walk-in hours: 9am-5pm

---

### **Services**

Art Therapy: adults, adolescents, children, elders

Civil Court Legal Advocacy: adults, adolescents, children, elders

Criminal Court Legal Advocacy: adults, adolescents, children, elders

Crisis Line: adults, adolescents, children, elders

Family Counseling: adults, children

General Advocacy: adults, adolescents, children, elders

Group Counseling: adults, adolescents, children, elders

Individual Counseling: adults, adolescents, children, elders

Parent/Child Counseling: adults, adolescents, children

**Referral to Other Services:** adults, adolescents, children, elders, abusers

**Residential Shelter:** adults, adolescents, children, elders

**Misc.:** adults, adolescents, children, elders

Comments: Employment counseling, education, child care, translation, meals, volunteers

**Misc.:** adults

Comments: Provide court ordered supervised child visitation

## **Accessibility**

Ground

## **Languages Availability**

English: Always Available

Hindi: Always Available

Urdu: Always Available

Punjabi: Always Available

Gujrati: Always Available

Korean: By Arrangement

Mandarian: By Arrangement

Tamil: Always Available

Malayalam: Always Available

Kannada: Always Available

Vietnamese: By Arrangement

Arabic: Always Available

Marathi: Always Available

Spanish: Always Available

Polish: By Arrangement

## **Cairo Women's Shelter, Inc.**

PO Box 907

903 Cedar

Cairo, IL 62914

Office Phone: 618/7/34--4357

Crisis: 618/7/34--4357

Fax: 618/7/34--4367

---

**Primary Client Population:** Survivors of domestic violence and their children

**Shelter (number of beds: 30)**

**Walk-Ins**

**Maximum stay:** One month **Male children to age 16 accepted**

**Substance Abuse Policy:** If client is under the influence, refer to local substance abuse provider

**Regions/Counties Served**

Alexander      Massac      Pulaski      Southern Region  
Union

**Additional Information**

Clients under 18 served only if emancipated by court order

Community ed. and prevention: conflict resolution, dom.

viol., nonviolence training, dating viol., sex. assault,

nonviolent parenting

Walk-in Hours: 8am-4pm

---

**Services**

Art Therapy: children

Civil Court Legal Advocacy: adults, adolescents, elders

Comments: Adult can obtain legal advocacy on behalf of adolescent

Criminal Court Legal Advocacy: adults, adolescents, elders

Comments: See above

Crisis Line: adults, adolescents, elders

General Advocacy: adults, adolescents, children, elders



**Group Counseling:** adults, adolescents, children, elders, abusers  
Comments: Group counseling for abusers in conjunction with local mental health facility

**Hospital Based Services:** adults

**Individual Counseling:** adults, adolescents, children, elders

**Parent/Child Counseling:** adults, adolescents, children

**Referral to Other Services:** adults, adolescents, children, elders, abusers

**Safe Houses:** adults, elders

**Sexual Assault Counseling:** adults

Comments: Refer to local service provider

**Residential Shelter:** adults, adolescents, children, elders

**Substance Abuse Counseling:** adults

Comments: Refer to local service provider

**Transitional Housing:** adults

Comments: Refer to local service provider

**Misc.:** children

Comments: Child care available

## **Accessibility**

Ramp

Ground

Roll-in showers

Toilet

Sleeping rooms

Ramps throughout facility

## **Languages Availability**

English: Always Available

Spanish: By Arrangement

## Call For Help

Sexual Assault Victim Care Unit  
9400 Lebanon Road  
Edgemont, IL 62203  
Office Phone: 618/3/97--0975  
Crisis: 618/3/97--0975  
TTY: 618/3/97--0992  
Fax: 618/3/98--3542

---

**Primary Client Population:** Survivors of sexual assault  
**No shelter**                      **No Walk-Ins**

**Male children to age 17 accepted**

**Substance Abuse Policy:** No controlled substances or alcohol allowed on premises

### **Regions/Counties Served**

Hamilton (limited services)      Jefferson Madison Randolph  
(limited services)      St. Clair      Wayne (limited services)

### **Additional Information**

Escort clients to Dept. of Public Aid and Social Security Office

Provides emergency clothes and food

Community ed. and prevention: sexual assault

Provide Medicaid billing to DCFS if appropriate.

Provide outreach counseling in schools if appropriate.

---

### **Services**

Art Therapy: adolescents, children

Civil Court Legal Advocacy: adults, adolescents, children, elders

Criminal Court Legal Advocacy: adults, adolescents, children, elders

Crisis Line: adults, adolescents, children, elders

Comments: Services provided for all callers regardless of age or area of residence

Family Counseling: adults, adolescents, children, elders  
General Advocacy: adults, adolescents, children, elders  
Group Counseling: adults, adolescents, children, elders  
Hospital Based Services: adults, adolescents, children, elders  
Comments: Medical Advocacy  
Individual Counseling: adults, adolescents, children, elders  
Parent/Child Counseling: adults, adolescents, children  
Referral to Other Services: adults, adolescents, children, elders,  
abusers  
Sexual Assault Counseling: adults, adolescents, children, elders

### **Accessibility**

Ramp  
Lift  
Elevator  
Ground  
Roll-in showers  
Toilet  
Sleeping rooms

### **Languages Availability**

English: Always Available  
Spanish: By Arrangement

## Center for Prevention of Abuse

P.O. Box 3855

Peoria, IL 61612

Office Phone: 309/6/91--0551

Crisis: 309/6/91--4111

Fax: 309/6/91--0913

---

**Primary Client Population:** Victims of Sexual Assault, Domestic Violence, and Elder Abuse

**Shelter (number of beds: 35)**

**Walk-Ins**

**Maximum stay: 4 Weeks**

**Male children to age 14**

**accepted**

**Substance Abuse Policy:** Referrals to treatment are made as soon as possible

**Regions/Counties Served**

Central Peoria Tazewell Woodford

**Additional Information**

Children under 18 must be with an adult or have adult permission

Abuser services are on a fee basis.

Walk-in Hours: 8am-5pm

---

### Services

Art Therapy: children

Civil Court Legal Advocacy: adults, adolescents, children, elders

Criminal Court Legal Advocacy: adults, adolescents, children, elders

Crisis Line: adults, adolescents, children, elders, abusers

Comments: (309) 691-4111 or 1 (800) 559-SAFE (7233)

General Advocacy: adults, adolescents, children, elders

Comments: Will refer

Group Counseling: adults, adolescents, children, elders, abusers

Hospital Based Services: adults, adolescents, children, elders

Comments: Hospital Advocacy

Individual Counseling: adults, adolescents, children, elders, abusers

Parent/Child Counseling: adults, children

Referral to Other Services: adults, adolescents, children, elders, abusers

Sexual Assault Counseling: adults, adolescents, children, elders

Residential Shelter: adults, adolescents, children, elders

Misc.: adults

Comments: Women Strength program

Misc.: elders, abusers

Comments: Elder Abuse

Misc.: abusers

Comments: 1) DV Abuser Education; 2) Family Violence Intervention Project

## **Accessibility**

Ramp

Ground

Toilet

Sleeping rooms

## **Languages Availability**

English: Always Available

Spanish: By Arrangement

Sign language: By Arrangement

# **Charleston Coalition Against Domestic Violence**

PO Box 732

Charleston, IL 61920

Office Phone: 217/3/48--5931

Crisis: 217/3/45--4300

Fax: 217/3/48--0722

---

**Primary Client Population:** Survivors of domestic violence

**Shelter (number of beds: 11) Walk-Ins**

**Maximum stay:** 21 days (can be extended) **Male children to age 13 accepted**

**Substance Abuse Policy:** Depending on need, client must work with substance abuse program

**Regions/Counties Served**

Clark      Coles      Cumberland      Douglas      East Central  
Edgar      Moultrie      Shelby

**Additional Information**

Community ed. and preventions: conflict resolution, dom. viol., nonviolence training, dating viol., sex. assault, nonviolent parenting,

In addition to the 11 shelter beds, rollaways and cribs may be made available for use

---

## **Services**

**Civil Court Legal Advocacy:** adults, adolescents, elders

**Criminal Court Legal Advocacy:**

Comments: Can assist along w/ state's attorney's office

**Crisis Line:** adults, adolescents, children, elders, abusers

Comments: (217) 345-4000 or (217) 235-4000

**Family Counseling:** adults, adolescents, children, elders

Comments: No abusers

**General Advocacy:** adults, adolescents, children, elders

**Group Counseling:** adults, adolescents, children, elders

Individual Counseling: adults, adolescents, children, elders

Parent/Child Counseling: adults, adolescents, children

Referral to Other Services: adults, adolescents, children, elders, abusers

Safe Houses: adults, elders

Comments: Available for anyone who cannot stay in shelter

Sexual Assault Counseling: children

Residential Shelter: adults, adolescents, children, elders

## **Accessibility**

Ramp

Ground

Roll-in showers

Toilet

Sleeping rooms

Roll-in seat for showers

## **Languages Availability**

English: Always Available

Others: By Arrangement

Comments: Any that can be arranged through the local university

## **Community Counseling Centers of Chicago**

4740 N. Clark  
Chicago, IL 60640  
Office Phone: 773/7/69--0205  
Crisis: 773/7/69--0205  
TTY: 773/7/69--0344  
Fax: 773/7/69--0506

---

**Primary Client Population:** Sexual assault survivors  
**No shelter**                      **Walk-Ins**

**Substance Abuse Policy:** Varies by program

### **Regions/Counties Served**

Edgewater/Uptown Community      North Chicago  
Northwest Chicago

### **Additional Information**

Certified provider of 40 hour training certificate program for sexual assault service providers

Public education to parents, teachers, and other professionals and interested parties.

Sliding fee scale for uninsured; will accept Medicaid, Medicare, private insurance

Walk-in Hours: 8:30am - 7:30pm, Monday-Friday

Comprehensive Mental Health Services information and referral are provided in the event the program cannot accommodate

Abuser Services Tel. #: (773) 506-2323

---

### **Services**

Art Therapy: adults, adolescents, children, elders, abusers

Civil Court Legal Advocacy: adults, adolescents, children, elders

Criminal Court Legal Advocacy: adults, adolescents, children, elders



Crisis Line: adults, adolescents, children, elders, abusers  
General Advocacy: adults, adolescents, children, elders  
Group Counseling: adults, adolescents, children, elders  
Hospital Based Services: adults, adolescents, children, elders  
Individual Counseling: adults, adolescents, children, elders, abusers  
Parent/Child Counseling: adults, adolescents, children  
Referral to Other Services: adults, adolescents, children, elders, abusers  
Comments: Children under 16 are referred to other services  
Sexual Assault Counseling: adults, adolescents, children, elders  
Substance Abuse Counseling: adults, elders

### **Accessibility**

Elevator  
Ground  
Toilet

### **Languages Availability**

English: Always Available  
Spanish: By Arrangement  
Korean: By Arrangement

## Community Crisis Center

PO Box 1390

Elgin, IL 60121

Office Phone: 847/6/97--2380

Crisis: 847/6/97--2380

TTY: 847/7/42--4057

---

**Primary Client Population:** Survivors of domestic violence and sexual assault

**Shelter (number of beds: 40)**

**Walk-Ins**

**Maximum stay:** 4-6 weeks      **Male children to age 12 accepted**

**Substance Abuse Policy:** No alcohol or controlled substances are allowed on property

**Regions/Counties Served**

Kane      Northwest Cook

**Additional Information**

Services available to gay/lesbian survivors/victims and gay batterers

No clients exhibiting mental illness symptoms who are not on medication

Dom. violence support groups, abuser treatment groups, single mother support groups, sexual assault support groups, incest survivors groups, adolescent sexual assault group

Community ed. and prevention: conflict resolution, dom. viol., nonviolence training, dating viol., sexual assault, nonviolent parenting

---

### Services

Civil Court Legal Advocacy: adults

Criminal Court Legal Advocacy: adults

Crisis Line: adults, adolescents, children, elders, abusers

**Family Counseling:** adults, adolescents, children, elders

Comments: For families in shelter

**General Advocacy:** adults

**Group Counseling:** adults, adolescents, children, abusers

Comments: For children in shelter

**Hospital Based Services:** adults, adolescents, children, elders, abusers

Comments: Health Clinic, Dental Clinic

**Individual Counseling:** adults, children

Comments: For children in shelter

**Parent/Child Counseling:** adults, adolescents, children

Comments: For families in shelter

**Referral to Other Services:** adults, adolescents, children, elders, abusers

**Sexual Assault Counseling:** adults, adolescents, children, elders

**Residential Shelter:** adults, adolescents, children, elders

Comments: Women and children. No client under 18 without parent

**Misc.:** adults, adolescents, children, elders, abusers

Comments: Financial Program

**Misc.:** adults, adolescents, children, elders

Comments: Community Education

**Misc.:** abusers

Comments: Program specifically for abusers ("Batterers' Program")

## **Accessibility**

Elevator

Roll-in showers

Toilet

Sleeping rooms

## **Languages Availability**

English: Always Available

Spanish: By Arrangement

Comments: Limited hours

Middle Eastern: By Arrangement

## **Constance Morris House**

(part of Pillars Community Services which was formerly Des  
Plaines Valley Community Center)

P.O. Box 10

Summit, IL 60501

Office Phone: 708/4/85--0069

Crisis: 708/4/85--5254

TTY: 708/4/85--5257

Fax: 708/4/85--0160

---

**Primary Client Population:** Domestic violence survivors  
and their dependent children

**Shelter (number of beds: 25)**

**No Walk-Ins**

**Maximum stay: 2 months**      **Male children to age 11  
accepted**

**Substance Abuse Policy:** Must seek treatment first. No use  
while a client.

**Regions/Counties Served**

W. and S. Cook

**Additional Information**

No clients who are actively suicidal

Will take clients who have mental health disorders while they  
are using medication or in psychotherapy

General and targeted prevention and education services to a  
variety of populations, including violence prevention groups  
for children in 6th - 8th grades at local schools.

---

### **Services**

Civil Court Legal Advocacy: adults, elders

Criminal Court Legal Advocacy: adults

Crisis Line: adults, adolescents, children, elders

Family Counseling: adults, adolescents, children, elders

General Advocacy: adults

**Group Counseling:** adults, adolescents, children, abusers

Comments: 1) Abuser group at separate location; 2) Fees for abuser group

**Individual Counseling:** adults, adolescents, children

**Mental Health Therapy:** adults, adolescents

Comments: Individual psychotherapy

**Parent/Child Counseling:** adults, adolescents, children

**Referral to Other Services:** adults, adolescents, children, elders, abusers

**Sexual Assault Counseling:** adults, adolescents, children, elders

Comments: Via parent agency (The Pillars Community Center)

**Residential Shelter:** adults, adolescents, children

Comments: For women accompanied by dependent children

**Substance Abuse Counseling:** adults, adolescents, children, elders, abusers

Comments: Available for residents through parent agency (The Pillars Community Center)

**Misc.:** abusers

Comments: Options (Abuser program)

## **Accessibility**

Elevator

Toilet

Sleeping rooms

Bathtub is accessible

## **Languages Availability**

English: Always Available

Spanish: By Arrangement

Comments: Available 8-16 hours/day, 7 days/week

## Countering Domestic Violence

Neville House  
923 East Grove Street  
Bloomington, IL 61701  
Office Phone: 309/8/28--8913  
Crisis: 309/8/27--7070  
Fax: 309/8/29--2425

---

**Primary Client Population:** Survivors of domestic violence  
**Shelter (number of beds: 17)** **Walk-Ins**

**Maximum stay:** 30 days **Male children to age 14 accepted**

**Substance Abuse Policy:** Use is prohibited at shelter or program function. Will refer for treatment.

### **Regions/Counties Served**

McClean Mid-Central

### **Additional Information**

Services to gay/lesbian survivors

Community ed. and prevention: conflict resolution, dom. viol., nonviolence training, dating viol., sex. assault, nonviolent parenting

Walk-ins are accepted only on emergency case basis

Has staff offices within the State's Attorneys Office in Bloomington, Bloomington Police Department, Normal Police Department, and McLean County Sheriff's Department to provide advocacy, assistance, referrals, follow-up, and information for DV victims.

---

### **Services**

Art Therapy: children

Civil Court Legal Advocacy: adults, adolescents, children, elders

Comments: Children services only with parent present

**Criminal Court Legal Advocacy:** adults, adolescents, children, elders

**Crisis Line:** adults, adolescents, children, elders, abusers

**General Advocacy:** adults, adolescents, children, elders

**Group Counseling:** adults, adolescents, children

**Individual Counseling:** adults, elders

**Parent/Child Counseling:** adults, adolescents, children

Comments: Relationship enhancement classes

**Referral to Other Services:** adults, adolescents, children, elders, abusers

**Safe Houses:** adults

Comments: For male victims

**Residential Shelter:** adults, adolescents, children, elders

Comments: For female victims and children

**Transitional Housing:** adults, adolescents, children, elders

Comments: Available through parent agency only

**MISC.:** adults, adolescents, children, elders

Comments: Community Education

## **Accessibility**

Ramp

Ground

Roll-in showers

Toilet

Sleeping rooms

Have a room specifically for persons with disabilities

## **Languages Availability**

English: Always Available

Spanish: By Arrangement

Asian: By Arrangement

Others: By Arrangement

Comments: Translators may be available

## **Crisis Center for South Suburbia**

7700 Timber Drive  
Tinley Park, IL 60477  
Office Phone: 708/4/29--7255  
Crisis: 708/4/29--7233  
TTY: 708/4/29--7284  
Fax: 708/4/29--7293

---

**Primary Client Population:** Domestic violence survivors and their children

**Shelter (number of beds: 35)** **No Walk-Ins**

**Maximum stay: 45 days** **Male children to age 13 accepted**

**Substance Abuse Policy:** No shelter permitted to those with recent history of substance abuse

### **Regions/Counties Served**

South Cook      Southwest Cook

### **Additional Information**

No clients under 18 years old (unless with a parent).

Education and Prevention services include dating violence prevention.

---

### **Services**

Art Therapy: adolescents, children

Civil Court Legal Advocacy: adults, elders

Criminal Court Legal Advocacy: adults, elders

Crisis Line: adults, adolescents, children, elders, abusers

General Advocacy: adults, adolescents, children, elders

Group Counseling: adults, adolescents, children, abusers

Hospital Based Services: adults

Individual Counseling: adults, adolescents, children, elders

Parent/Child Counseling: adults, adolescents, children



Referral to Other Services: adults, adolescents, children, elders, abusers

Residential Shelter: adults, adolescents, children, elders

Misc.: abusers

Comments: Choices Men's Program

### **Accessibility**

Ground

Roll-in showers

Toilet

Sleeping rooms

### **Languages Availability**

English: Always Available

Others: By Arrangement

Spanish: By Arrangement

## **Dove DeWitt County Domestic Violence Program**

803 W. Leander  
Clinton, IL 61727  
Office Phone: 217/9/35--6619  
Crisis: 217/9/35--6072  
Fax: 217/9/35--8388

---

**Primary Client Population:** Survivors of domestic violence  
**No shelter**                      **Walk-Ins**

### **Regions/Counties Served**

Central Illinois DeWitt

### **Additional Information**

Self-esteem, domestic violence education, support,  
relationship issues

No clients under 18 unless with a parent

Community ed. and prevention services including  
nonviolence training and nonviolent parenting

Walk-in Hours: 9am-5pm

---

### **Services**

Art Therapy: children

Civil Court Legal Advocacy: adults, adolescents, children, elders

Criminal Court Legal Advocacy: adults, adolescents, children,  
elders

Crisis Line: adults, adolescents, children, elders, abusers

Family Counseling: adults, adolescents, children, elders

General Advocacy: adults, adolescents, children, elders, abusers

Group Counseling: adults, children, elders

Individual Counseling: adults, adolescents, children, elders

Parent/Child Counseling: adults, adolescents, children

Referral to Other Services: adults, adolescents, children, elders,  
abusers

**Safe Houses:** adults, adolescents, children, elders

**Sexual Assault Counseling:** adults, adolescents, children, elders

Comments: Also refer people to Growing Stronger Sexual Assault Center

**Transitional Housing:** adults, adolescents, children, elders

**Misc.:** adults, elders

Comments: Hotel Placement

**Misc.:** adolescents

Comments: Peer Counseling

## **Accessibility**

Ground

## **Languages Availability**

English: Always Available

Spanish: By Arrangement

## **Dove Domestic Violence Program**

788 E. Clay  
Decatur, IL 62521  
Office Phone: 217/4/28--6616  
Crisis: 217/4/23--2238  
Fax: 217/4/28--7256

---

**Primary Client Population:** Survivors of domestic violence  
**Shelter (number of beds: 30)** **Walk-Ins**  
**Maximum stay:** based upon need **Male children to age 18 accepted**

**Substance Abuse Policy:** Accepted with conditions. May require treatment for continued stay.

### **Regions/Counties Served**

DeWitt Macon Moultrie Piatt Shelby

### **Additional Information**

No clients under 18 without consent of a parent/guardian  
Group and individual parenting assistance; community ed.  
and prevention including dom. violence, dating viol.;  
children's programs

Walk-in Hours: 8-11

Abusers are charged a fee for their programming.

---

### **Services**

Art Therapy: adults, adolescents, children, elders

Civil Court Legal Advocacy: adults, adolescents, children, elders

Criminal Court Legal Advocacy: adults, adolescents, children, elders

Crisis Line: adults, adolescents, children, elders

General Advocacy: adults, adolescents, children, elders

Group Counseling: adults, adolescents, children, elders, abusers

Individual Counseling: adults, adolescents, children, elders

Parent/Child Counseling: adults, adolescents, children

Referral to Other Services: adults, adolescents, children, elders, abusers

Residential Shelter: adults, adolescents, children, elders

Substance Abuse Counseling: adults, adolescents, children, elders

Transitional Housing: adults, adolescents, children, elders

Misc.: adults, adolescents, children, elders

Comments: Mental Health Services

### **Accessibility**

Ramp

Ground

Roll-in showers

Toilet

Sleeping rooms

### **Languages Availability**

English: Always Available

Spanish: By Arrangement

Comments: Have a bilingual staff member

## **Downtown Danville YWCA**

YWCA Women's Alternative Shelter

201 N. Hazel St.

Danville, IL 61832

Office Phone: 217/4/46--1217

Crisis: 217/4/43--5566

Fax: 217/4/43--6845

---

**Primary Client Population:** Survivors of domestic violence, sexual assault (adults and children)

**Shelter (number of beds: 40)**

**Walk-Ins**

**Maximum stay:** varies; 2 years for transitional housing **Male children to age 11 accepted**

**Substance Abuse Policy:** Must be in treatment and/or clean for at least 3 months

**Regions/Counties Served**

North Edgar South Iroquois Vermilion

**Additional Information**

No clients under 18 without a parent unless emancipated  
Community ed. and prevention: conflict resolution, dom. violence, nonviolence training, dating violence, sexual assault, nonviolent parenting, body safety/prevention, What to do with Secrets program; services to gay and lesbian survivors

---

### **Services**

Art Therapy: adolescents

Civil Court Legal Advocacy: adults

Criminal Court Legal Advocacy: adults, adolescents, children, elders

Crisis Line: adults, adolescents, children, elders

General Advocacy: adults, adolescents, children, elders

Group Counseling: adults, adolescents, children, elders, abusers

**Hospital Based Services:** adults, adolescents, children, elders

Comments: Program counselors go to hospitals when there are domestic violence or sexual assault cases needing their assistance

**Individual Counseling:** adults, adolescents, children, elders

**Referral to Other Services:** adults, adolescents, children, elders

**Safe Houses:** adults, adolescents, children, elders, abusers

**Sexual Assault Counseling:** adults, adolescents, children, elders

**Residential Shelter:** adults, adolescents, children, elders

Comments: Also a homeless shelter

**Transitional Housing:** adults, adolescents, children, elders

**Misc.:** children

Comments: Child care available

## **Accessibility**

Elevator

Toilet

Individuals must be able to self-care

## **Languages Availability**

English: Always Available

Spanish: By Arrangement

Sign language: By Arrangement

## **Effingham Victim Awareness Services (EVAS)**

122 W. Jefferson  
Effingham, IL 62401  
Office Phone: 217/3/47--2273  
Crisis: 800/7/55--3827  
Fax: 217/3/42--2411

---

**Primary Client Population:** Survivors of domestic violence  
**No shelter**                      **No Walk-Ins**

### **Regions/Counties Served**

Effingham.

### **Additional Information**

Offsite shelter in motels

---

### **Services**

Civil Court Legal Advocacy: adults  
Criminal Court Legal Advocacy: adults  
Group Counseling: adults  
Individual Counseling: adults  
Parent/Child Counseling: adults, children

### **Accessibility**

Ground

### **Languages Availability**

Spanish: By Arrangement  
German: By Arrangement  
English: Always Available



## **Evanston YWCA/Women's Shelter**

Evanston Shelter for Battered Women and Their Children

P.O. Box 5164

Evanston, IL 60204

Office Phone: 847/8/64--8445

Crisis: 847/8/64--8780

Fax: 847/8/64--8498

---

**Primary Client Population:** Domestic violence survivors  
and their children

**Shelter (number of beds: 32)**

**Walk-Ins**

**Maximum stay:** 90 days

**Male children to age 12**

**accepted**

**Substance Abuse Policy:** Accepted if in treatment; but zero  
tolerance--no use while a client

**Regions/Counties Served**

N. Suburban Cook North Cook

**Additional Information**

Adolescents and children receive services when they come  
to shelter with mothers.

Run school-based prevention programs in 5 area schools

Toll Free #: 1-877-718-1868

---

### **Services**

Art Therapy:

Civil Court Legal Advocacy: adults, adolescents, children, elders

Criminal Court Legal Advocacy: adults, adolescents, children

Crisis Line: adults

Family Counseling: adults, adolescents, children

General Advocacy: adults, adolescents, children

Group Counseling: adults, adolescents, children

Individual Counseling: adults, adolescents, children

Parent/Child Counseling: adults, adolescents, children

Referral to Other Services: adults, adolescents, children, elders, abusers

Residential Shelter: adults, adolescents, children

### **Accessibility**

Ramp

Lift

Toilet

Sleeping rooms

1 room on first floor is wheelchair accessible

### **Languages Availability**

English: Always Available

Russian: Always Available

Spanish: Always Available

Polish: Always Available

## Family Rescue

P. O. Box 17528  
9204 South Commercial Ave., Suite 401  
Chicago, IL 60617  
Office Phone: 773/3/75--1918  
Crisis: 773/3/75--8400  
TTY: 773/3/75--8774  
Fax: 773/7/34--1245

---

**Primary Client Population:** Domestic violence survivors and their children.

**Shelter (number of beds: 36)** **Walk-Ins**  
**Maximum stay:** 3 months **Male children to age 17 accepted**

**Substance Abuse Policy:** Cooperate with seeking and accepting referrals

### **Regions/Counties Served**

Southeast Cook

### **Additional Information**

General and targeted education including parenting workshops, career connections (job readiness seminar), etc.

---

### **Services**

Art Therapy: adults, adolescents, children, elders

Civil Court Legal Advocacy: adults, adolescents, children, elders

Criminal Court Legal Advocacy: adults, adolescents, children, elders

Crisis Line: adults, adolescents, children, elders, abusers

Family Counseling: adults, adolescents, children

General Advocacy: adults, adolescents, children, elders

Group Counseling: adults, adolescents, children, elders

Comments: Group for women over 50

Hospital Based Services: adults, elders

Individual Counseling: adults, adolescents, children, elders

Parent/Child Counseling: adults, adolescents, children

Referral to Other Services: adults, adolescents, children, elders, abusers

Safe Houses: adults, adolescents, children, elders

Sexual Assault Counseling: adults, adolescents, children, elders

Comments: Crisis and awareness

Residential Shelter: adults, adolescents, children, elders

Substance Abuse Counseling: adults, adolescents, children, elders

Comments: Offer crisis, support groups; Referrals given for individual treatment

Transitional Housing: adults, elders

Transitional Housing: adults, adolescents, children

Misc.: children

Comments: Social/recreational activities for children

Misc.: adults

Comments: Chicago Police Department Area 2 Service Liason

## **Languages Availability**

English: Always Available

Spanish: Always Available

## **Family Resources, Inc**

Quad Cities Rape/Sexual Assault Counseling Program

322 16th St.

Rock Island, IL 61201

Office Phone: 309/7/93--7729

Crisis: 309/7/97--1777

Fax: 309/7/93--7769

---

**Primary Client Population:** Survivors of sexual assault (male & female) and their significant others and domestic violence survivors

**No shelter**

**Walk-Ins**

**Substance Abuse Policy:** Must come to sessions sober.

Refer clients to outside programs.

### **Regions/Counties Served**

Quad Cities    Rock Island    Scott (in Iowa)

### **Additional Information**

Adults molested as children (women); male survivors group; adolescent survivors group; community ed. and prevention: sexual assault ed., sexual harassment ed.

Walk-in Hours: 8:30 to 5

No services for abusers within this program. Other programs in Family Resources, Inc. work with perpetrators, including a Batterers Education Program.

Family Resources, Inc. also has a domestic violence program and shelter.

---

### **Services**

Civil Court Legal Advocacy: adults, adolescents, children, elders

Criminal Court Legal Advocacy: adults, adolescents, children, elders

Crisis Line: adults, adolescents, children, elders

General Advocacy: adults, adolescents, children, elders

Group Counseling: adults, adolescents, children, elders

Hospital Based Services: adults, adolescents, children, elders

Comments: Out calls and medical care

Individual Counseling: adults, adolescents, children, elders

Referral to Other Services: adults, adolescents, children, elders

Sexual Assault Counseling: adults, adolescents, children, elders

Misc.: adults, adolescents, children, elders

Comments: Community education programs and professional in-services

## **Accessibility**

Ground

## **Languages Availability**

English: Always Available

Spanish: Always Available

Sign language: Always Available

Others: By Arrangement

## **Family Shelter Service**

605 E. Roosevelt Road  
Glen Ellyn, IL 60187  
Office Phone: 630/2/21--8290  
Crisis: 630/4/69--5650  
TTY: 630/2/21--8058  
Fax: 630/2/21--8096

---

**Primary Client Population:** Domestic violence survivors  
**Shelter (number of beds: 43)** **No Walk-Ins**  
**Maximum stay:** 3 wks crisis; 6 months in long-term shelter  
**Male children to age 14 accepted**

### **Regions/Counties Served**

DuPage W. Suburban Cook

### **Additional Information**

General and targeted public education and prevention services available upon request.  
Someone actively abusing substances will not be admitted to the shelter

---

### **Services**

Art Therapy: adults, adolescents, children  
Civil Court Legal Advocacy: adults  
Criminal Court Legal Advocacy: adults  
Crisis Line: adults, adolescents, children, elders  
Family Counseling: adults, adolescents, children, elders  
General Advocacy: adults, adolescents, children, elders  
Group Counseling: adults  
Individual Counseling: adults, adolescents, children, elders  
Parent/Child Counseling: adults, adolescents, children  
Referral to Other Services: adults, adolescents, children, elders, abusers  
Safe Houses: adults, adolescents, children

Comments: This may be provided: 1) If shelter is full, 2) If for male children over 14, 3) If victim is male

**Sexual Assault Counseling:** adults, adolescents, children

**Second Stage Housing:** adults, elders

**Residential Shelter:** adults, adolescents, children, elders

**Misc.:**

### **Accessibility**

Ramp

Roll-in showers

Toilet

Sleeping rooms

### **Languages Availability**

English: Always Available

Spanish: Always Available

Polish: By Arrangement

Vietnamese: By Arrangement



## **Freedom House**

PO Box 544

Princeton, IL 61356

Office Phone: 815/8/72--0087

Crisis: 800/4/74--6031

Fax: 815/8/97--3306

---

**Primary Client Population:** Survivors of domestic violence  
& Sexual Assault

**Shelter (number of beds: 15)**

**Walk-Ins**

**Maximum stay:** 2 weeks

**Male children to age 14**

**accepted**

**Substance Abuse Policy:** Cannot be using while in shelter

**Regions/Counties Served**

Bureau Henry Marshall Putnam Stark

**Additional Information**

General and targeted ed. including dating violence.

Walk-in Hours: 24 hours

---

### **Services**

Civil Court Legal Advocacy: adults, adolescents, children, elders

Criminal Court Legal Advocacy: adults, adolescents, children,  
elders

Crisis Line: adults, adolescents, children, elders

General Advocacy: adults, adolescents, children, elders

Group Counseling: adults, adolescents, children, elders

Hospital Based Services: adults

Individual Counseling: adults, adolescents, children, elders

Parent/Child Counseling: adults, adolescents, children

Referral to Other Services: adults, adolescents, children, elders,  
abusers

Comments: If not safe here, will refer to other shelters

Safe Houses: adults

Comments: For male victims

**Sexual Assault Counseling:** adults, adolescents, children, elders

Comments: Child victim of sexual assault referred out

**Residential Shelter:** adults, adolescents, children, elders

**Substance Abuse Counseling:** adults

Comments: By referral

**Transitional Housing:** adults

Comments: Financial assistance and assistance to locate transitional housing is available

**MISC.:** adults, adolescents, children, elders

Comments: 1) Prevention education; 2) Other services also available through Outreach office

## **Accessibility**

Ramp

Ground

Roll-in showers

Toilet

Sleeping rooms

## **Languages Availability**

English: Always Available

Polish: By Arrangement

French: By Arrangement

German: By Arrangement

Spanish: By Arrangement

Others: By Arrangement

Comments: Will seek interpreters if needed

## **Fulton-Mason Crisis Service**

700 East Oak St.  
Room 203  
Canton, IL 61520  
Office Phone: 309/6/47--7487  
Crisis: 309/6/47--8311  
Fax: 309/6/47--8338

---

**Primary Client Population:** Survivors of domestic violence  
**No shelter**                      **Walk-Ins**

**Substance Abuse Policy:** Substance abuse must be addressed prior to or concurrent with program

### **Regions/Counties Served**

Fulton      Mason

### **Additional Information**

Community ed. and prevention: conflict resolution, dom. viol., nonviolent training, dating viol., sex. assault, nonviolent parenting

Walk-in Hours: 8am-5pm

---

### **Services**

Civil Court Legal Advocacy: adults

Criminal Court Legal Advocacy: adults, adolescents, children

Crisis Line: adults, adolescents, children, elders

General Advocacy: adults, adolescents, children, elders

Group Counseling: adults, adolescents, children

Individual Counseling: adults, adolescents, children

Parent/Child Counseling: adults, adolescents, children

Referral to Other Services: adults, adolescents, children, elders, abusers

Safe Houses: adults, adolescents, children, elders

Sexual Assault Counseling: adults, adolescents, children, elders

**Residential Shelter:** adults, adolescents, elders  
Comments: Emergency shelter only, 1-2 nights stay

**Misc.:** children  
Comments: Child care available

**Misc.:** adults, adolescents, children, elders  
Comments: Transportation

## **Accessibility**

Ramp  
Ground  
Toilet

## **Languages Availability**

English: Always Available  
Spanish: By Arrangement  
French: By Arrangement

## Groundwork

(division of Guardian Angel Home)

1550 Plainfield Rd.

Joliet, IL 60435

Office Phone: 815/7/29--0930

Crisis: 815/7/29--1228

Fax: 815/7/44--6087

---

**Primary Client Population:** Domestic violence

**Shelter (number of beds: 22)**

**Walk-Ins**

**Maximum stay:** no maximum  
**accepted**

**Male children to age 13**

**Substance Abuse Policy:** Made on case by case basis,  
generally addressed first

**Regions/Counties Served**

Grundy Will

**Additional Information**

The length of stay is made on a case by case basis and is  
reassessed bimonthly for extensions.

May accept male children over 13 yrs old on a case by case  
basis

Program works with local senior services programs

---

## Services

**Civil Court Legal Advocacy:** adults, adolescents, children, elders

**Criminal Court Legal Advocacy:** adults, adolescents, children,  
elders

**Crisis Line:** adults, adolescents, children, elders

**General Advocacy:** adults, adolescents, children, elders

**Group Counseling:** adults, adolescents, children, elders

**Hospital Based Services:** adults

Comments: Medical advocacy through outreach. Are working on creating  
a program in conjunction with local Ers

Individual Counseling: adults, adolescents, children, elders

Parent/Child Counseling: adults, adolescents, children

Referral to Other Services: adults, adolescents, children, elders

Safe Houses: adults

Comments: Referrals are made to safe housing if necessary

Sexual Assault Counseling: adults, adolescents, children, elders

Comments: Through hotline, advocates working with the local ERs

Residential Shelter: adults, adolescents, children, elders

Substance Abuse Counseling: adults

Comments: 1) Arranged as part of counseling if necessary; 2) Generally referred to "Stepping Stones" (local program)

Misc.: adults, adolescents, children, elders

Comments: Education & prevention programs--dating violence, sexual assault

Misc.: adults, adolescents, children, elders

Comments: Outreach program to Hispanic Community

## **Accessibility**

Ramp

Elevator

Roll-in showers

Toilet

Sleeping rooms

## **Languages Availability**

English: Always Available

Spanish: By Arrangement

Polish: By Arrangement

Sign language: By Arrangement

Comments: Work with Center for Independent Living

## **Growing Strong Sexual Assault Center**

270 W. Prairie St.

Decatur, IL 62523

Office Phone: 217/4/28--0770

Crisis: 217/4/28--0770

Fax: 217/4/28--8537

---

**Primary Client Population:** Survivors of sexual assault/abuse

**No shelter**

**Walk-Ins**

**Substance Abuse Policy:** Substance abuse must be addressed prior to or concurrent with program

### **Regions/Counties Served**

De Witt   Macon   Moultrie   Piatt   Shelby

### **Additional Information**

Services to gay/lesbian survivors/victims

All services are available for significant others affected by victims assault

General and targeted education including dating violence prevention programs; child sexual abuse prevention programs; sexual assault; education for parents regarding child sexual abuse

Services are free and confidential

Walk-in Hours: 9 to 5

---

### **Services**

Art Therapy: adults, adolescents, children, elders

Criminal Court Legal Advocacy: adults, adolescents, children, elders

Crisis Line: adults, adolescents, children, elders

Family Counseling: adults, adolescents, children, elders

Group Counseling: adults, adolescents, children, elders

Hospital Based Services: adults, adolescents, children, elders  
Individual Counseling: adults, adolescents, children, elders  
Parent/Child Counseling: adults, adolescents, children, elders  
Referral to Other Services: adults, adolescents, children, elders  
Sexual Assault Counseling: adults, adolescents, children, elders

## **Accessibility**

### **Ground**

Use various mental health centers when necessary if their location is unable to accommodate a disability

## **Languages Availability**

English: Always Available

Spanish: By Arrangement



## **Guardian Angel Home**

1550 Plainfield Road

Joliet, IL 60435

Office Phone: 815/7/29--1228

Crisis: 815/7/30--8984

TTY: 815/7/41--4143

Fax: 815/7/44--6087

---

**Primary Client Population:** Sexual Assault victims

**No shelter**

**No Walk-Ins**

**Male children to age 17 accepted**

**Regions/Counties Served**

Grundy Will

**Additional Information**

Walk-in Hours: 8am-8pm

---

### **Services**

Civil Court Legal Advocacy: adults

Criminal Court Legal Advocacy: adults

Crisis Line: adults

General Advocacy: adults, adolescents, children

Group Counseling: adults, adolescents, children

Hospital Based Services: adults

Comments: Medical Advocacy

Individual Counseling: adults, adolescents, children

Parent/Child Counseling: adults, adolescents, children

Sexual Assault Counseling: adults, adolescents, children

### **Accessibility**

Elevator

Roll-in showers

Toilet

Sleeping rooms

## **Languages Availability**

English: Always Available

Spanish: By Arrangement

## **H.O.P.E. of Rochelle**

PO Box 131  
Rochelle, IL 61068  
Office Phone: 815/5/62--4323  
Crisis: 815/5/62--8890  
Fax: 815/5/62--5756

---

**Primary Client Population:** Survivors of domestic violence  
**Shelter (number of beds: 10)** **Walk-Ins**

**Maximum stay:** 10 days **Male children to age 15**  
**accepted**

**Substance Abuse Policy:** Required assessment to stay in shelter

### **Regions/Counties Served**

Northeast Lee Ogle

### **Additional Information**

No clients under 18 unless they are emancipated or parent of a child

Community ed. and prevention: dom. violence, nonviolence training, dating violence, sex. assault, nonviolent parenting

Walk-in Hours: 7:30am-6pm

---

### **Services**

Civil Court Legal Advocacy: adults, adolescents, elders

Crisis Line: adults, adolescents, elders

General Advocacy: adults, adolescents, children, elders

Group Counseling: adults, children, elders

Individual Counseling: adults, adolescents, children, elders

Parent/Child Counseling: adults, adolescents, children

Referral to Other Services: adults, adolescents, children, elders

Residential Shelter: adults, adolescents, children, elders

Misc.: children

Comments: Child care available

Misc.: adults, adolescents, children

Comments: Medical advocacy

Misc.: adults, adolescents, children

Comments: transportation

## **Accessibility**

Ground

Roll-in showers

Toilet

Sleeping rooms

New facility as of October 1998 that is accessible

## **Languages Availability**

English: Always Available

Spanish: By Arrangement

## **Harris YWCA**

6200 S. Drexel  
Chicago, IL 60637  
Office Phone: 773/9/55--3100  
Crisis: 773/9/55--0133  
Fax: 773/9/55--0519

---

**Primary Client Population:** Sexual assault survivors  
**No shelter**                      **Walk-Ins**

**Substance Abuse Policy:** Drug-Free environment

**Regions/Counties Served**

Cook.

### **Additional Information**

No services to children under the age of 10.

General and targeted public education.

No services to children under 9. Public education on sexual assault and dating violence specialized services to persons with disabilities

---

### **Services**

**Criminal Court Legal Advocacy:** adults, adolescents, children, elders

**Crisis Line:** adults, adolescents, children, elders

Comments: Not 24 hour

**General Advocacy:** adults, adolescents, children, elders

**Group Counseling:** adults, adolescents, children, elders

**Hospital Based Services:** adults, adolescents, children, elders

**Individual Counseling:** adults, adolescents, children, elders

**Parent/Child Counseling:** adults, adolescents, children

**Referral to Other Services:** adults, adolescents, children, elders, abusers

**Sexual Assault Counseling:** adults, adolescents, children, elders

Misc.: children, elders

Comments: Child care and adult day care

### **Accessibility**

Ramp

Elevator

Ground

Toilet

### **Languages Availability**

English: Always Available

Spanish: By Arrangement

Sign language: By Arrangement

## **Horizons Community Services**

961 W. Montana  
Chicago, IL 60614  
Office Phone: 773/4/72--6469  
Crisis: 773/8/71--2273  
Fax: 773/4/72--6643

---

**Primary Client Population:** Gay, lesbian, transgendered  
victims/survivors of domestic violence or sexual assault

**No shelter**

**No Walk-Ins**

**Substance Abuse Policy:** No use while in facility.

### **Regions/Counties Served**

Chicago Chicago suburbs

### **Additional Information**

Horizons Community Services also offers services for  
victims of hate crimes and police misconduct.

Most services require an appointment, such as for  
counseling.

There is a fee for some services, based on a sliding fee  
scale.

---

### **Services**

Civil Court Legal Advocacy: adults, adolescents, elders

Criminal Court Legal Advocacy: adults, adolescents, elders

Crisis Line: adults, adolescents, elders

Group Counseling: adults, adolescents, elders

Comments: Support groups

Individual Counseling: adults, adolescents, elders

Referral to Other Services: adults, adolescents, elders

Comments: Includes referrals to shelters

: adults, adolescents, elders

Substance Abuse Counseling: adults, adolescents, elders

## **Accessibility**

Elevator

## **Languages Availability**

English: Always Available

Others: By Arrangement



## House of the Good Shepherd

P. O. Box 138573  
Chicago, IL 60613  
Office Phone: 773/9/35--3434  
TTY: 773/9/35--3434  
Fax: 773/9/35--3523

---

**Primary Client Population:** Female domestic violence survivors with minor children in their custody

**Shelter (number of beds: 14)** **No Walk-Ins**

**Maximum stay:** Individualized according to need **Male children to age 11 accepted**

**Substance Abuse Policy:** Must be Drug-Free.

**Regions/Counties Served**

Chicago Metro North Chicago

**Additional Information**

Capacity of shelter is for 14 families

General and targeted education.

No clients (unless with a parent) who are under 18 years old.

---

### Services

Civil Court Legal Advocacy: adults, adolescents, children

Criminal Court Legal Advocacy: adults, adolescents, children

Family Counseling: adults, adolescents, children

General Advocacy: adults, adolescents, children

Group Counseling: adults, adolescents, children

Individual Counseling: adults, adolescents, children

Parent/Child Counseling: adults, adolescents, children

Referral to Other Services: adults, adolescents, children

Residential Shelter: adults, adolescents, children, elders

Comments: Shelter has space for 14 families

## **Accessibility**

Ground

## **Languages Availability**

English: Always Available

Spanish: By Arrangement

## **Kankakee County Center Against Sexual Assault (KC-CASA)**

657 E. Court St.

Kankakee, IL 60901

Office Phone: 815/9/32--7273

Crisis: 815/9/32--3322

Fax: 815/9/32--7298

---

**Primary Client Population:** Survivors of sexual assault/abuse

**No shelter**

**Walk-Ins**

**Substance Abuse Policy:** Substance abuse must be addressed prior to or concurrent with program

### **Regions/Counties Served**

East Central Kankakee

### **Additional Information**

Community ed. and prevention: sexual assault ed.

Walk-in Hours: 9-5

No fee for children's counseling; sliding scale fee for adults after 10 free sessions

---

### **Services**

**Criminal Court Legal Advocacy:** adults, adolescents, children, elders

**Crisis Line:** adults, adolescents, children, elders

**Family Counseling:** adults, adolescents, children, elders

**Group Counseling:** adults, adolescents, children, elders

Comments: As needed

**Hospital Based Services:** adults, adolescents, children, elders

Comments: Medical advocacy

**Individual Counseling:** adults, adolescents, children, elders

**Parent/Child Counseling:** adults, adolescents, children, elders

Referral to Other Services: adults, adolescents, children, elders, abusers

Sexual Assault Counseling: adults, adolescents, children, elders

Misc.: adults, adolescents, children, elders

Comments: Prevention Education

### **Accessibility**

Ground

Toilet

### **Languages Availability**

English: Always Available

Spanish: By Arrangement

# **Kankakee County Coalition Against Domestic Violence**

Harbor House  
PO Box 1824  
Kankakee, IL 60901  
Office Phone: 815/9/32--5814  
Crisis: 815/9/32--5800  
Fax: 815/9/35--3551

---

**Primary Client Population:** Victims of domestic violence  
**Shelter (number of beds: 13)** **Walk-Ins**  
**Maximum stay:** varies **Male children to age 14 accepted**  
**Substance Abuse Policy:** cannot use while in shelter  
**Regions/Counties Served**

Iroquois Kankakee

## **Additional Information**

Community ed. and prevention: conflict resolution,  
nonviolence training, dating violence, nonviolence parenting,  
abuser education/prevention program  
Services to gay/lesbian survivors and batterers  
Walk-in Hours: 8am - 5pm  
Fees are charged only for Abuser services

---

## **Services**

Art Therapy: adolescents, children  
Civil Court Legal Advocacy: adults, adolescents  
Civil Court Legal Representation: adults, adolescents  
Criminal Court Legal Advocacy: adults, adolescents  
Crisis Line: adults, adolescents, children, elders, abusers  
Family Counseling: adults, adolescents, children, elders  
General Advocacy: adults, adolescents, children, elders  
Group Counseling: adults, adolescents, children, elders, abusers

Individual Counseling: adults, adolescents, children, elders, abusers

Individual Counseling: adults, adolescents, children, elders

Comments: (Sexual Abuse Counseling)

Parent/Child Counseling: adults, adolescents, children

Referral to Other Services: adults, adolescents, children, elders, abusers

Residential Shelter: adults, adolescents, children, elders

Transitional Housing: adults, adolescents, children, elders

Misc.: abusers

Comments: Abuser program

## **Accessibility**

Ramp

Ground

Roll-in showers

Toilet

Sleeping rooms

## **Languages Availability**

English: Always Available

Spanish: By Arrangement

Russian: By Arrangement

## **Korean American Women in Need**

KANWIN

P.O. Box 59133

Chicago, IL 60659

Office Phone: 773/5/83--1392

Crisis: 773/5/83--0880

Fax: 773/5/83--2454

---

**Primary Client Population:** Domestic violence and sexual assault survivors from the Korean American community

**No shelter**

**No Walk-Ins**

**Substance Abuse Policy:** Will provide appropriate referrals

**Regions/Counties Served**

Chicago suburbs North Chicago

**Additional Information**

Violence prevention and public education services offered, including cultural concerns and discrimination education.

Location is confidential and will accept clients from calls through hotline (crisis) number

---

### **Services**

Civil Court Legal Advocacy: adults, elders

Criminal Court Legal Advocacy: adults, elders

Crisis Line: adults, adolescents, children, elders

General Advocacy: adults, adolescents, children, elders

Individual Counseling: adults

Referral to Other Services: adults, adolescents, children, elders, abusers

Comments: Also provide shelter placements & referrals

Safe Houses: adults, adolescents, children

Sexual Assault Counseling: adults, adolescents

Misc.: adults

Comments: Transportation

## **Accessibility**

Ground

## **Languages Availability**

Korean: Always Available

English: Always Available

Others: By Arrangement



## **Lake County Council Against Sexual Assault (La CASA)**

4275 Grand Ave.

Gurnee, IL 60031

Office Phone: 847/2/44--1187

Crisis: 847/8/72--7799

TTY: 847/2/44--1367

Fax: 847/2/44--6380

---

**Primary Client Population:** Survivors of sexual assault  
**No shelter**                      **Walk-Ins**

### **Regions/Counties Served**

Lake            Northeast Cook

### **Additional Information**

Community ed. and prevention: conflict resolution, nonviolence training, dating violence ed., sex. assault ed., nonviolent parenting, child sexual abuse ed., programs for mentally challenged and hearing impaired pre-school through high school.

Walk-ins accepted for information only

---

### **Services**

Art Therapy: adolescents, children

Civil Court Legal Advocacy: adults, adolescents, children, elders

Criminal Court Legal Advocacy: adults, adolescents, children, elders

Crisis Line: adults, adolescents, children, elders

General Advocacy: adults, adolescents, children, elders

Group Counseling: adults, adolescents

Individual Counseling: adults, adolescents, children, elders

Parent/Child Counseling: adults, adolescents, children

Referral to Other Services: adults, adolescents, children, elders

Sexual Assault Counseling: adults, adolescents, children, elders

**Accessibility**

Ground

Toilet

**Languages Availability**

English: Always Available

Spanish: By Arrangement

## **LifeSpan**

P.O. Box 445  
Des Plaines, IL 60016  
Office Phone: 847/8/24--0382  
Crisis: 847/8/24--4454  
TTY: 847/8/24--0189  
Fax: 847/8/24--5311

---

**Primary Client Population:** Domestic violence survivors  
**No shelter**                      **No Walk-Ins**

### **Regions/Counties Served**

Cook

### **Additional Information**

Prevention services and public education services also available.

Legal Clinic located in downtown Chicago (312) 408-1210

Works with Resurrection Medical Center, Chicago

Counseling and legal services available at Northwest side of Chicago office (773) 777-8031

---

### **Services**

Civil Court Legal Advocacy: adults, adolescents, children, elders

Civil Court Legal Representation: adults, adolescents, children, elders

Criminal Court Legal Advocacy: adults, adolescents, children, elders

Crisis Line: adults, adolescents, children, elders

General Advocacy: adults, adolescents, children, elders

Group Counseling: adults, adolescents, children, elders

Individual Counseling: adults, adolescents, children, elders

Parent/Child Counseling: adults, adolescents, children

Referral to Other Services: adults, adolescents, children, elders, abusers

### **Accessibility**

Ramp

Elevator

### **Languages Availability**

English: Always Available

Spanish: Always Available

Polish: Always Available

## **Mercer County Family Crisis Center**

110 NW Third Avenue  
Aledo, IL 61231  
Office Phone: 309/5/82--7233  
Crisis: 309/5/82--7233  
Fax: 309/5/82--5675

---

**Primary Client Population:** Survivors of domestic violence  
and victims of crime

**No shelter**

**Walk-Ins**

### **Regions/Counties Served**

Mercer County      Parts of Henderson Rock Island  
Western Region

### **Additional Information**

Supervised visitation  
Community ed. and prevention: conflict resolution, dom.  
violence, nonviolence training, dating violence, sex. assault,  
nonviolent parenting  
Walk-in Hours: 8:30am-4:30pm

---

### **Services**

Civil Court Legal Advocacy: adults, adolescents, children, elders,  
abusers

Criminal Court Legal Advocacy: adults, adolescents, children,  
elders, abusers

Crisis Line: adults, adolescents, children, elders

Family Counseling: adults, adolescents, children, elders

General Advocacy: adults, adolescents, children, elders

Group Counseling: adults, adolescents, children, elders, abusers

Individual Counseling: adults, adolescents, children, elders, abusers

Parent/Child Counseling: adults, adolescents, children

Referral to Other Services: adults, adolescents, children, elders, abusers

Safe Houses: adults, adolescents, children, elders

Misc.:

## **Accessibility**

Toilet

Working toward building a ramp

## **Languages Availability**

English: Always Available

Spanish: By Arrangement

Sign language: By Arrangement

## **Metropolitan Family Services**

Legal Aid Bureau  
14 E. Jackson Blvd.  
Chicago, IL 60604  
Office Phone: 312/9/86--4200  
TTY: 312/9/86--4237  
Fax: 312/9/86--4016

---

**Primary Client Population:** Low income survivors of domestic violence

**No shelter**

**Walk-Ins**

### **Regions/Counties Served**

Cook

### **Additional Information**

Walk-in Hours: 9 - 4

Family legal assistance provided in areas of divorce, custody & visitation disputes, child support, domestic violence, child abduction & contested guardianship of minors

Through Metropolitan Family Services, legal aid clients are able to immediately access supportive programs and social services.

---

### **Services**

Civil Court Legal Advocacy: adults

Criminal Court Legal Advocacy: adults

Referral to Other Services: adults

## **Accessibility**

Elevator

## **Languages Availability**

English: Always Available

Spanish: Always Available



## **Metropolitan Family Services**

Family Violence Intervention Project

3843 W. 63rd St.

Chicago, IL 60629

Office Phone: 773/8/84--3310

Crisis: 800/6/44--8991

TTY: 773/8/84--0005

Fax: 773/8/84--0003

---

**Primary Client Population:** Domestic violence survivors  
and their children

**No shelter**

**Walk-Ins**

**Substance Abuse Policy:** Assess and refer substance  
abusing clients

**Regions/Counties Served**

Southwest Cook

**Additional Information**

Walk-in Hours: 8:30 to 4:30

Services are free

Adolescents staying in the limited capacity motel need  
parental approval

---

### **Services**

Civil Court Legal Advocacy: adults, elders

Criminal Court Legal Advocacy: adults, elders

Family Counseling: adults, adolescents, children, elders

General Advocacy: adults, adolescents, children, elders

Group Counseling: adults, children

Individual Counseling: adults, adolescents, children, elders

Parent/Child Counseling: adults, adolescents, children

Referral to Other Services: adults, adolescents, children, elders,  
abusers

Safe Houses: adults, adolescents, children, elders  
Comments: (Limited capacity--Motel)

### **Accessibility**

Ground

Toilet

### **Languages Availability**

English: Always Available

Spanish: Always Available

Comments: Available for most services

Polish: By Arrangement

Arabic: By Arrangement

## **Mujeres Latinas en Accion**

1823 West 17th Street  
Chicago, IL 60608  
Office Phone: 312/2/26--1544  
Crisis: 312/7/38--5358  
TTY: 312/2/26--3350  
Fax: 312/2/26--2720

---

**Primary Client Population:** Latina survivors of domestic violence and sexual assault and their families

**No shelter**

**Walk-Ins**

### **Regions/Counties Served**

All of Cook County Southwest Chicago

### **Additional Information**

Cultural specialization in serving needs of Latinas

General and targeted education and prevention services including conflict resolution for students, homelessness prevention, and non-violent parenting.

After school programs offered in English and Spanish. Other children's services programs.

Walk-in Hours: 9am-5pm

---

### **Services**

Art Therapy:

Civil Court Legal Advocacy: adults, elders

Criminal Court Legal Advocacy: adults, elders

Crisis Line: adults, adolescents, elders

Family Counseling: adults, adolescents

General Advocacy: adults, adolescents, elders

Group Counseling: adults, adolescents, elders

Individual Counseling: adults, adolescents, elders

Parent/Child Counseling: adults, adolescents, children

Referral to Other Services: adults, adolescents, elders, abusers

Sexual Assault Counseling: adults, adolescents, elders

Substance Abuse Counseling:

Misc.: children

Comments: Child care; after-school program

Misc.: adults

Comments: 1) Latina leadership program; 2) Women in Transition; 3) Parenting support services; 4) Screening Assessment and Support Services (SASS)

## **Accessibility**

Ramp

Ground

Toilet

## **Languages Availability**

English: Always Available

Spanish: Always Available

## **Mutual Ground, Inc.**

P. O. Box 843

Aurora, IL 60507

Office Phone: 630/8/97--0084

Crisis: 630/8/97--0080

Fax: 630/8/97--3536

---

**Primary Client Population:** Domestic violence and sexual assault survivors and their minor children.

**Shelter (number of beds: 36)** **Walk-Ins**

**Maximum stay:** 28 days **Male children to age 14 accepted**

**Substance Abuse Policy:** Cannot use while in shelter, referrals to substance abuse programs

### **Regions/Counties Served**

Kane Kendall South Kane

### **Additional Information**

Sexual Assault Services: office phone: (630) 897-8989, 24 hour crisis line: (630) 897-8383, fax number: (630) 897-3536 (same as DV fax number)

Walk-in Hours: 8am-10pm

Prevention Services & General Public Education on request, Speakers' Bureau.

---

### **Services**

Art Therapy: adolescents, children

Civil Court Legal Advocacy: adults, adolescents, children

Criminal Court Legal Advocacy: adults, adolescents, children, elders

Crisis Line: adults, adolescents, children, elders

Comments: English & Spanish

Family Counseling: adults, adolescents, children

General Advocacy: adults, adolescents, children, elders

Group Counseling: adults, adolescents, children, elders

Individual Counseling: adults, adolescents, children, elders

Parent/Child Counseling: adults, adolescents, children

Referral to Other Services: adults, adolescents, children, elders

Safe Houses: adults

Comments: Will refer male victims to motel

Sexual Assault Counseling: adults, adolescents, children, elders

Comments: MGI also is a S.A. Counseling Center

Residential Shelter: adults, adolescents, children, elders

Misc.: adults, adolescents, children, elders

Comments: Prevention programs, medical advocacy

## **Accessibility**

Ramp

Ground

Roll-in showers

Toilet

Sleeping rooms

## **Languages Availability**

English: Always Available

Spanish: Always Available

## Neopolitan Lighthouse

P. O. Box 24709  
Chicago, IL 60624  
Office Phone: 773/6/38--0005  
Crisis: 773/6/38--0005  
TTY: 773/8/26--2883  
Fax: 773/6/38--0028

---

**Primary Client Population:** Domestic Violence Survivors  
and their children

**Shelter (number of beds: 27)**

**Walk-Ins**

**Maximum stay:** 90 days

**Male children to age 12**

**accepted**

**Substance Abuse Policy:** Currently in an out-patient  
treatment center or clean for 3 months

**Regions/Counties Served**

Cook County

**Additional Information**

Clients with mental health disorders will be accepted only if  
stabilized and able to function.

Public and prevention education to various groups, including  
students, parents, teachers, etc.

Also, Homeless Prevention Service.

Walk-in Hours: 9am-5pm, Monday-Friday; by appointment

Also works with WIC Center: 10 S. Kedzie, Chicago

---

**Services**

Art Therapy: adolescents, children

Civil Court Legal Advocacy: adults, elders

Criminal Court Legal Advocacy: adults

Crisis Line: adults, elders

Family Counseling: adults, adolescents, children

General Advocacy: adults, adolescents, children, elders

Group Counseling: adults, adolescents, children, elders  
Individual Counseling: adults, adolescents, children, elders  
Parent/Child Counseling: adults, adolescents, children  
Referral to Other Services: adults, adolescents, children, elders  
Sexual Assault Counseling: adults, elders  
Sexual Assault Counseling: adults, elders  
Residential Shelter: adults, adolescents, children, elders

### **Accessibility**

Ramp  
Lift  
Roll-in showers  
Toilet  
Sleeping rooms

### **Languages Availability**

English: Always Available  
Spanish: By Arrangement  
Comments: Spanish speaking counselor on staff (but Not available 24 hours)



## **Northwest CASA**

(a.k.a. Northwest Action Against Rape)

415 W. Golf Rd., Ste. 47

Arlington Heights, IL 60005

Office Phone: 847/8/06--6526

Crisis: 888/8/02--8890

Fax: 847/8/06--6531

---

**Primary Client Population:** Male and female victims of sexual assault and their significant others (ages 5 and up)

**No shelter**

**No Walk-Ins**

### **Regions/Counties Served**

N. & N.W. Cook

---

### **Services**

Art Therapy: adults, adolescents, children, elders

Civil Court Legal Advocacy: adults, adolescents, children, elders

Criminal Court Legal Advocacy: adults, adolescents, children, elders

Crisis Line: adults, adolescents, children, elders

General Advocacy: adults, adolescents, children, elders

Group Counseling: adults, adolescents

Hospital Based Services: adults, adolescents, children, elders

Comments: Advocacy in ERs

Individual Counseling: adults, adolescents, children, elders

Parent/Child Counseling: adults, adolescents, children

Referral to Other Services: adults, adolescents, children, elders, abusers

Sexual Assault Counseling: adults, adolescents, children, elders

Misc.: adults, adolescents, children, elders

Comments: 1) Prevention programs; 2) Advocacy at police stations; 3)

Internships

## **Accessibility**

Ground

Toilet

## **Languages Availability**

English: Always Available

Spanish: By Arrangement

Sign language: By Arrangement

## **Oasis Women's Center**

PO Box 981

Alton, IL 62002

Office Phone: 618/4/65--1978

Crisis: 800/2/44--1978

Fax: 618/4/65--0749

---

**Primary Client Population:** Domestic violence victims

**Shelter (number of beds: 10) Walk-Ins**

**Maximum stay:** 21 days, may apply for extension **Male children to age 13 accepted**

**Substance Abuse Policy:** Need to agree to receive treatment

### **Regions/Counties Served**

Calhoun Jersey Macoupin Madison S. Greene

### **Additional Information**

No clients under 18 unless with a parent

Community education and prevention: conflict resolution, domestic violence, nonviolence training, dating violence, sexual assault, nonviolence parenting.

In-house child abuse prevention program

10 shelter beds refers to number of families the program can accommodate

Walk-in Hours: 9 - 5

---

### **Services**

Civil Court Legal Advocacy: adults, adolescents, children, elders

Civil Court Legal Representation: adults, adolescents, children, elders

Criminal Court Legal Advocacy: adults, adolescents, children, elders

Crisis Line: adults, adolescents, children, elders

Family Counseling: adults, adolescents, children, elders

General Advocacy: adults, adolescents, children, elders

Group Counseling: adults, adolescents, children, elders

Hospital Based Services: adults, adolescents, children, elders

Comments: Talk to groups at hospital

Individual Counseling: adults, adolescents, children, elders

Parent/Child Counseling: adults, adolescents, children

Referral to Other Services: adults, adolescents, children, elders, abusers

Residential Shelter: adults, adolescents, children, elders

Substance Abuse Counseling: adults

Comments: refer to outside treatment/counseling

Misc.: adults, adolescents, children, elders

Comments: Emergency food & clothing

Misc.: adults, adolescents, children

Comments: Child care available during group sessions

## **Accessibility**

Ground

Sleeping rooms

1 bedroom is accessible

## **Languages Availability**

English: Always Available

Others: By Arrangement

Comments: Will make arrangements as needed

Spanish: By Arrangement

Arabic: By Arrangement

## **P.H.A.S.E, Inc. - W.A.V.E. Program**

319 South Church Street  
Rockford, IL 61101  
Office Phone: 815/9/62--6102  
Crisis: 815/9/62--6102  
Fax: 815/9/62--7895

---

**Primary Client Population:** Domestic Violence Survivors  
and their dependent children

**Shelter (number of beds: 33)** **Walk-Ins**  
**Maximum stay: 45 days** **Male children to age 18**  
**accepted**

### **Regions/Counties Served**

Boone Winnebago

### **Additional Information**

General and targeted public education on request to  
students, teachers, professionals, anyone who will listen.

Satellite operation in Belvidere

Fees for partner abuse program only

Walk in hours: 24 hours

---

### **Services**

Civil Court Legal Advocacy: adults

Criminal Court Legal Advocacy: adults

Crisis Line: adults, adolescents, children

Family Counseling: adults, adolescents, children

General Advocacy: adults, adolescents, children, elders

Group Counseling: adults, adolescents, children, abusers

Individual Counseling: adults, adolescents, children, elders, abusers

Referral to Other Services: adults, adolescents, children, elders,  
abusers

Residential Shelter: adults, adolescents, children, elders

**Substance Abuse Counseling:** adults, adolescents, children, elders, abusers

**Transitional Housing:** adults, adolescents, children

Comments: 17-bed transitional housing program for victims who are also substance abusers; 6-unit, 15-bed program for victims who have stayed in the shelter for 45 days or more

**Misc.:**

Comments: Medical advocacy project with Rockford Memorial Hospital

**MISC.:** adults, adolescents, children

Comments: Public education

**MISC.:** abusers

Comments: Domestic Violence Perpetrators Program

## **Accessibility**

Lift

Roll-in showers

Toilet

Sleeping rooms

## **Languages Availability**

English: Always Available

Spanish: Always Available

Others: By Arrangement

## **People Against Violent Environments (PAVE)**

PO Box 342

Centralia, IL 62801

Office Phone: 618/5/33--7233

Crisis: 618/5/33--7233

Fax: 618/5/33--7255

---

**Primary Client Population:** Survivors of domestic violence;  
abusers

**No shelter**

**Walk-Ins**

### **Regions/Counties Served**

Clinton    Fayette    Jefferson    Marion    Southern Region  
Washington

### **Additional Information**

Can only provide 5 hrs. of service to clients under 18 without parental consent.

Services to gay/lesbian survivors/victims

Conflict resolution; dating violence prevention program; dom. violence ed.; nonviolence training; nonviolent parenting; batterer's intervention project

Abuser treatment on sliding scale fee

Walk-in Hours: 8am-5pm, Monday-Friday

---

### **Services**

Civil Court Legal Advocacy: adults, adolescents, children, elders

Civil Court Legal Representation: elders

Criminal Court Legal Advocacy: adults, adolescents, children, elders

Crisis Line: adults, adolescents, children, elders, abusers

General Advocacy: adults, adolescents, children, elders, abusers

Group Counseling: adults, adolescents, children, elders, abusers

Hospital Based Services:

Comments: Provides training

**Individual Counseling:** adults, adolescents, children, elders, abusers

**Parent/Child Counseling:**

**Referral to Other Services:** adults, adolescents, children, elders, abusers

Comments: Also offer referrals to shelters

**Safe Houses:** adults, adolescents, children, elders

**Misc.:** adolescents

Comments: Teen dating violence prevention program

**Misc.:** abusers

Comments: Men Challenging Violence program

## **Accessibility**

Ramp

Ground

Toilet

## **Languages Availability**

English: Always Available

Spanish: By Arrangement

Sign language: By Arrangement



## Phoenix Crisis Center

PO Box 1043  
Nameoki Station  
Granite City, IL 62040  
Office Phone: 618/4/51--1008  
Crisis: 618/4/51--1008  
Fax: 618/4/51--1052

---

**Primary Client Population:** Domestic violence and sexual assault victims

**Shelter (number of beds: 17)** **Walk-Ins**  
**Maximum stay: 6 weeks** **Male children to age 13 accepted**

**Substance Abuse Policy:** Will work with clients after recovery or outpatient treatment

### **Regions/Counties Served**

Madison Co. Southern region St. Clair

### **Additional Information**

No clients under 18 without the consent of a parent unless emancipated

Al-Anon meetings; community ed. and prevention: gen. dom. violence ed., nonviolent parenting

Shelter also has 3 cribs.

Max. length of stay may be extended in some cases.

May accept some walk-ins, but prefer to assess clients first.

---

### **Services**

Art Therapy: children

Comments: Offered 4 times/month

Civil Court Legal Advocacy: adults, elders

Criminal Court Legal Advocacy: adults, elders

Comments: Work with the state's attorney's office

Crisis Line: adults, adolescents, children, elders

Group Counseling: adults, elders

Comments: Self-esteem, parenting skill group

Individual Counseling: adults, elders

Referral to Other Services: adults, adolescents, children, elders, abusers

Sexual Assault Counseling: adults, adolescents, children, elders

Residential Shelter: adults, adolescents, children, elders

Substance Abuse Counseling: adults

Comments: Refer to outside treatment/counseling

Misc.: adults

Comments: Parenting classes

Misc.: adolescents, children

Comments: "Hands are not for Hitting" program--presentations to schools, churches

## **Accessibility**

Ramp

## **Languages Availability**

English: Always Available

Spanish: By Arrangement

Comments: On call basis

## **Pillars Community Services**

(formerly Des Plaines Valley Community Center)

6120 S. Archer Road

Summit, IL 60501

Office Phone: 708/4/58--6920

Crisis: 708/4/82--9600

Fax: 708/4/58--2326

---

**Primary Client Population:** Survivors of sexual assault

**No shelter**

**Walk-Ins**

### **Regions/Counties Served**

Cook

### **Additional Information**

Pillars also has a domestic violence program.

---

### **Services**

Criminal Court Legal Advocacy: adults

General Advocacy: adults

Group Counseling: adults

Hospital Based Services: adults

Comments: sexual assault advocacy

Individual Counseling: adults

Parent/Child Counseling: adults

Misc.: adolescents

Comments: prevention education

## **Accessibility**

Ramp  
Ground

## **Languages Availability**

English: Always Available  
Spanish: Always Available

## Quanada

521 State, Suite B  
Quincy, IL 62301  
Office Phone: 217/2/22--3069  
Crisis: 800/3/69--2287  
Fax: 217/2/22--4574

---

**Primary Client Population:** Survivors of domestic violence and sexual assault.

**Shelter (number of beds: 21)**

**Walk-Ins**

**Maximum stay:** None     **Male children to age 13 accepted**

**Substance Abuse Policy:** Must be willing to be evaluated

**Regions/Counties Served**

Adams   Brown   Hancock   Pike   Schuyler   West Central

**Additional Information**

No clients under 18 without the consent of a parent; refer adolescents to other services

For the shelter, client must be ambulatory and able to function in a group setting

Community ed. and prevention: dom. violence ed., nonviolence training, dating violence, sex. assault ed., nonviolent parenting

Male children older than 13 may be accepted in some cases

Walk-in Hours: 8:30am-5pm

---

## Services

**Civil Court Legal Advocacy:** adults, adolescents, children, elders

Comments: Orders of protection only--the Advocates are not lawyers

**Crisis Line:** adults, adolescents, children, elders

**Family Counseling:** adults, children

**General Advocacy:** adults, adolescents, children, elders

**Group Counseling:** adults, adolescents, children

**Individual Counseling:** adults, adolescents, children, elders

Parent/Child Counseling: adults, adolescents, children

Referral to Other Services: adults, children, elders

Safe Houses: adults, adolescents, children, elders

Comments: Adolescents & children must be with victims

Sexual Assault Counseling: adults, adolescents, children, elders

Residential Shelter: adults, adolescents, children, elders

Misc.: adults, adolescents, children, elders

Comments: 1) Transportation, primarily while in shelter; 2) Also can provide food and clothing if needed

## **Accessibility**

Lift

Ground

Toilet

Sleeping rooms

One location has an accessible bedroom, has tub with railings

## **Languages Availability**

English: Always Available

## **Quetzal Center**

Community Counseling Center of Chicago

2525 W. Peterson Ave.

Chicago, IL 60659

Office Phone: 773/5/06--2525

Crisis: 888/2/93--2080

Fax: 773/5/06--7134

---

**Primary Client Population:** Sexual assault survivors

**No shelter**

**No Walk-Ins**

**Male children to age 13 accepted**

**Regions/Counties Served**

Cook

**Additional Information**

Gay, lesbian, and transgendered survivors

Services are provided for men and women age 13 and up.

---

**Services**

Civil Court Legal Advocacy: adults, adolescents, elders

Criminal Court Legal Advocacy: adults, adolescents, elders

Group Counseling: adults, adolescents, elders

Individual Counseling: adults, adolescents, elders

Parent/Child Counseling: adults, adolescents

**Accessibility**

Ground

**Languages Availability**

English: Always Available

Spanish: Always Available

Other: By Arrangement

## **Rainbow House/Arco Iris**

20 E. Jackson Blvd.  
Suite 1550  
Chicago, IL 60604  
Office Phone: 312/9/35--3430  
Crisis: 773/7/62--6611  
TTY: 773/7/62--6802  
Fax: 312/9/35--5071

---

**Primary Client Population:** Domestic Violence Survivors  
and their children

**Shelter (number of beds: 42)** **Walk-Ins**  
**Maximum stay:** 120 days **Male children to age 12**  
**accepted**

### **Regions/Counties Served**

Cook Southwest Chicago

### **Additional Information**

Many other general and targeted prevention and education services.

Non-residential Services called Community Resource Program (CRP) with 3 sites: Violence Prevention Program, Women's Resource Center in Morgan Park: (773) 238-5411; Crisis Intervention Program at Mt. Sinai Hospital: (773) 257-6090, Little Village: (773)

Walk-in Hours: 9am - 6pm

Substance abusers are allowed to stay in the shelter. Also, there is a collaborative agreement with Healthcare Alternative Systems in which individual and group substance abuse counseling in addition to Domestic Violence services are offered.

---

### **Services**

Art Therapy: adults, adolescents, children, elders



Civil Court Legal Advocacy: adults, adolescents, children, elders  
Criminal Court Legal Advocacy: adults, adolescents, children, elders  
Crisis Line: adults, adolescents, children, elders, abusers  
Family Counseling: adults, adolescents, children, elders  
General Advocacy: adults, adolescents, children, elders  
Group Counseling: adults, adolescents, children, elders  
Hospital Based Services: adults, adolescents, elders  
Individual Counseling: adults, adolescents, children, elders  
Parent/Child Counseling: adults, adolescents, children, elders  
Referral to Other Services: adults, adolescents, children, elders, abusers  
Safe Houses: adults, elders  
Sexual Assault Counseling: adults, adolescents, children, elders  
Residential Shelter: adults, adolescents, children, elders  
Substance Abuse Counseling: adults, adolescents, children, elders

## **Accessibility**

Lift  
Elevator  
Roll-in showers  
Toilet  
Sleeping rooms

## **Languages Availability**

English: Always Available  
Spanish: Always Available  
Comments: At least 1 bilingual staff is usually available  
Arabic: By Arrangement  
Hindi: By Arrangement  
Urdu: By Arrangement  
Punjabi: By Arrangement

## **Rape Information and Counseling Service**

110 West Laurel  
Springfield, IL 62704  
Office Phone: 217/7/44--2560  
Crisis: 217/7/53--8081  
Fax: 217/7/44--2562

---

**Primary Client Population:** Survivors of sexual assault  
**No shelter**                      **Walk-Ins**

**Substance Abuse Policy:** No clients who are currently abusing or addicted to drugs.

### **Regions/Counties Served**

Central Illinois Christian Logan Macoupia Mason  
Menard Montgomery Morgan Sangamon

### **Additional Information**

For children, no fee required. For adults, 10 sessions free of charge, sliding scale after the first 10 sessions  
Services provided to gay/lesbian victim/survivors.  
Nonviolence training, dating violence ed. sexual assault ed., sexual abuse ed.

---

### **Services**

Art Therapy: adolescents, children

Criminal Court Legal Advocacy: adults, adolescents, children, elders

Crisis Line: adults, adolescents, children, elders

Family Counseling: adults, adolescents, children, elders

General Advocacy: adults, adolescents, children, elders

Group Counseling: adults

Hospital Based Services: adults, adolescents, children, elders

Comments: Medical advocacy

Individual Counseling: adults, adolescents, children, elders

Parent/Child Counseling: adults, adolescents, children

Referral to Other Services: adults, adolescents, children, elders

Sexual Assault Counseling: adults, adolescents, children, elders

## **Accessibility**

Ramp

Ground

Arrangements can be made to meet the needs of the client

## **Languages Availability**

English: Always Available

Others: By Arrangement

Comments: Arrangements can be made to meet needs of client

Sign language: By Arrangement

## **Rape Victim Advocates**

343 S. Dearborn, 1110  
Chicago, IL 60604  
Office Phone: 312/6/63--6303  
Fax: 312/6/63--6302

---

**Primary Client Population:** Sexual assault/abuse victims  
**No shelter**                      **Walk-Ins**

### **Regions/Counties Served**

North Chicago Northwest Chicago Southwest Chicago

### **Additional Information**

All services to clients in hospitals.

General and targeted education including self defense,  
sexual harassment, and to parents for training children to be  
street smart.

Walk-in Hours: 9-5

---

### **Services**

**Criminal Court Legal Advocacy:** adults, adolescents

Comments: 1) Provide information on the legal process, 2) Assist victim  
in filing police report, 3) Act as liaison to State's Attorney's office, 4)  
Accompany victim to court

**Crisis Line:** adults, adolescents, children, elders

**Family Counseling:** adults, adolescents, children, elders

**General Advocacy:** adults, adolescents, children, elders

**Group Counseling:** adults

**Group Counseling:** adults, adolescents, children, elders

**Hospital Based Services:** adults, adolescents, children, elders

Comments: medical advocacy in 16 area hospitals

**Individual Counseling:** adults, adolescents

**Referral to Other Services:** adults, adolescents, children, elders

**Safe Houses:** adults, adolescents, children, elders

Comments: 1 night emergency hotel for victims

**Sexual Assault Counseling:** adults, adolescents, children, elders

**Misc.:** adults, adolescents, children, elders

Comments: Provide emergency needs--change of clothing, shelter, transportation, etc.

**Misc.:** adults, adolescents, children, elders

Comments: crisis intervention counseling: support for victim and family/friends; information about Rape Trauma Syndrome

**Misc.:** adults

Comments: 1) prevention education; 2) professional workshops/trainings

## **Accessibility**

Elevator

## **Languages Availability**

English: Always Available

Spanish: By Arrangement

## **Riverview Center, Inc., Sexual Assault Prevention**

705 South Dodge St.  
Galena, IL 61036  
Office Phone: 815/7/77--8155  
Crisis: 888/7/07--8155  
Fax: 815/7/77--2717

---

**Primary Client Population:** Survivors of sexual assault  
**No shelter**                      **Walk-Ins**

### **Regions/Counties Served**

Carroll      Dubuque City, IA      Jo Daviess      Northwest

### **Additional Information**

All services provided are free and confidential.  
Services provided to gay/lesbian victims/survivors.  
General domestic violence ed., conflict resolution dating  
violence ed., sexual assault ed., nonviolent parenting ed.,  
sexual harassment training.  
Walk-in Hours: 9am-5pm

---

### **Services**

Art Therapy: adults, adolescents, children  
Civil Court Legal Advocacy: adults, adolescents, children, elders  
Criminal Court Legal Advocacy: adults, adolescents, children,  
elders  
Crisis Line: adults, adolescents, children, elders  
Family Counseling: adults, adolescents, children  
General Advocacy: adults, adolescents, children, elders  
Group Counseling: adults, adolescents  
Individual Counseling: adults, adolescents, children, elders  
Parent/Child Counseling: adults, adolescents, children  
Referral to Other Services: adults, adolescents, children, elders  
Safe Houses: adults

Sexual Assault Counseling: adults, adolescents, children, elders

**Accessibility**

Ramp

Ground

Toilet

**Languages Availability**

English: Always Available

Spanish: By Arrangement

## **Rockford Sexual Assault Counseling**

4490 E. State St.

Rockford, IL 61108

Office Phone: 815/6/36--9811

Crisis: 815/6/36--9811

Fax: 815/6/36--9826

---

**Primary Client Population:** Survivors sexual assault (ages 12-adult, male and female) and their significant others

**No shelter**

**Walk-Ins**

### **Regions/Counties Served**

Boone North Central Ogle Winnebago

### **Additional Information**

Age 12 years and older.

Services to gay/lesbian victim/survivors.

Dating violence ed., sexual assault ed., personal safety ed.,

Counseling by appointment but also have 24 hour crisis intervention

---

### **Services**

Art Therapy:

Civil Court Legal Advocacy: adults, adolescents, elders

Criminal Court Legal Advocacy: adults, adolescents, elders

Crisis Line: adults, adolescents, elders

General Advocacy: adults, adolescents, elders

Group Counseling: adults, adolescents, elders

Hospital Based Services: adults, adolescents, elders

Comments: 1) Offer in-service trainings at hospitals; 2) crisis intervention for sexual assault cases at hospitals

Individual Counseling: adults, adolescents, elders

Parent/Child Counseling: adults, adolescents

Comments: if related to sexual violence



Referral to Other Services: adults, adolescents, children, elders, abusers

Sexual Assault Counseling: adults, adolescents, elders

Misc.: adults, adolescents

Comments: Community Education

### **Accessibility**

Ramp

Ground

Toilet

### **Languages Availability**

English: Always Available

Spanish: By Arrangement

Sign language: By Arrangement

## **Safe Harbor Family Crisis Center**

(a.k.a. Knox County Coalition Against Domestic Violence)

PO Box 1558

Galesburg, IL 61402

Office Phone: 309/3/43--7233

Fax: 309/3/43--3956

---

**Primary Client Population:** Domestic violence survivors  
**No shelter**                      **Walk-Ins**

**Substance Abuse Policy:** Will work with such client only  
when client is not intoxicated

### **Regions/Counties Served**

Knox      Warren

### **Additional Information**

Community ed. and prevention services: conflict resolution,  
domestic violence ed., nonviolence training, dating violence  
ed., LINK program (learning inter-personal nonviolent keys),  
nonviolent parenting

Services provided to gay/lesbian victim/survivors

Walk-in Hours: 8:30am-4:30pm, Monday-Friday

---

### **Services**

Art Therapy:

Civil Court Legal Advocacy: adults, adolescents, children, elders

Civil Court Legal Representation: children, elders

Criminal Court Legal Advocacy: adults, adolescents, children,  
elders

Criminal Court Legal Advocacy: adults, adolescents, children,  
elders

Crisis Line: adults, adolescents, children, elders

Family Counseling: adults, adolescents, children, elders

General Advocacy: adults, adolescents, children, elders

Group Counseling: adults, adolescents, children, elders

Hospital Based Services: adults, adolescents, children, elders

Individual Counseling: adults, adolescents, children, elders

Parent/Child Counseling: adults, adolescents, children

Referral to Other Services: adults, adolescents, children, elders

Safe Houses: adults, adolescents, children, elders

Residential Shelter:

Comments: Walk-in program

Misc.: adolescents, children

Comments: Link Children's program

## **Accessibility**

Ramp

Ground

Toilet

## **Languages Availability**

English: Always Available

Spanish: By Arrangement

German: By Arrangement

Italian: By Arrangement

Chinese: By Arrangement

Japanese: By Arrangement

Sign language: By Arrangement

Russian: By Arrangement

French: By Arrangement

Polish: By Arrangement

## **Safe Passage, Inc.**

P.O. Box 621  
DeKalb, IL 60115  
Office Phone: 815/7/56--7930  
Crisis: 815/7/56--5228  
Fax: 815/7/56--7932

---

**Primary Client Population:** Survivors of domestic violence  
**Shelter (number of beds: 21)** **Walk-Ins**  
**Maximum stay:** no maximum **Male children to age 17**  
**accepted**

**Substance Abuse Policy:** Substance abuse must be addressed prior to or concurrent with program

### **Regions/Counties Served**

DeKalb Northwest IL

### **Additional Information**

General domestic violence ed., nonviolent parenting ed., over 40 groups

---

### **Services**

Civil Court Legal Advocacy: adults, elders

Criminal Court Legal Advocacy: adults, elders

Crisis Line: adults, adolescents, elders

Comments: Adolescents may call up to approx. 5 times without parental permission, unless they are emancipated minors

General Advocacy: adults, adolescents, children, elders

Comments: Self esteem groups

Group Counseling: adults, children, elders, abusers

Hospital Based Services: adults

Individual Counseling: adults, adolescents, children, elders

Parent/Child Counseling: adults, adolescents, children

Referral to Other Services: adults, adolescents, children, abusers

Transitional Housing: adults, children

Misc.: children  
Comments: Child care

### **Accessibility**

Ramp  
Lift  
Ground

### **Languages Availability**

English: Always Available  
Spanish: Always Available

## **Sarah's Inn**

P.O. Box 1435

Oak Park, IL 60304

Office Phone: 708/3/86--3305

Crisis: 708/3/86--4225

TTY: 708/3/86--3687

Fax: 708/3/86--3275

---

**Primary Client Population:** Domestic violence victims and their children, perpetrators of domestic violence

**No shelter**

**Walk-Ins**

**Substance Abuse Policy:** Not eligible for groups or emergency shelter if currently abusing

**Regions/Counties Served**

Cook      Western Chicago      Western Suburbs

**Additional Information**

Services may be denied or postponed if currently using drugs.

No clients under 18 years old unless with a parent. 5 sessions of crisis counseling only.

Child care

Walk-in hours: 8am-6pm, Monday-Friday

General domestic violence ed., nonviolence ed., dating violence ed., nonviolent parenting ed., self-esteem, life skills ed., divorce/separation, assertiveness training.

---

**Services**

**Civil Court Legal Advocacy:** adults, adolescents, elders, abusers

Comments: Civil orders of protection

**Criminal Court Legal Advocacy:** adults, elders

**Crisis Line:** adults, adolescents, children, elders, abusers

**General Advocacy:** adults, adolescents, children, elders, abusers

Group Counseling: adults, adolescents, children, abusers

Individual Counseling: adults, adolescents, children

Parent/Child Counseling: adults, children

Referral to Other Services: adults, adolescents, children, elders, abusers

Safe Houses: adults, adolescents, children, elders

Transitional Housing: adults, adolescents, children, elders

Misc.: abusers

Comments: Abuser services program: Skills for Non-Violent Living program

### **Accessibility**

Ramp

Ground

Roll-in showers

Toilet

### **Languages Availability**

English: Always Available

Spanish: Always Available

## **Sexual Assault and Family Emergencies**

1121 North 6th Street  
P.O. Box 192  
Vandalia, IL 62471  
Office Phone: 618/2/83--1414  
Crisis: 618/2/83--1414  
Fax: 618/2/83--1472

---

**Primary Client Population:** Sexual assault survivors

**No shelter**                      **Walk-Ins**

**Male children to age 0 accepted**

**Substance Abuse Policy:** No illegal substances allowed on premises

**Regions/Counties Served**

Bond      Clinton      Effingham      Fayette      Jefferson  
Marion

**Additional Information**

Services for gay/lesbian victim/survivors

---

### **Services**

Art Therapy: adults, adolescents, children

Civil Court Legal Advocacy: adults, adolescents, children, elders

Criminal Court Legal Advocacy: adults, adolescents, children, elders

Crisis Line: adults, adolescents, children, elders, abusers

Family Counseling: adults, adolescents, children

General Advocacy: adults, adolescents, children, elders

Group Counseling: adults, adolescents

Individual Counseling: adults, adolescents, children, elders

Parent/Child Counseling: adults, adolescents, children

Referral to Other Services: adults, adolescents, children, elders, abusers

Safe Houses: adults, adolescents, children



Comments: Can arrange for safe housing  
Sexual Assault Counseling: adults, adolescents, children, elders

### **Accessibility**

Ground

Toilet

### **Languages Availability**

English: Always Available

Spanish: Always Available

Others: By Arrangement

## **Sexual Assault Counseling and Information Service**

2505 Kari Knoll  
Charleston, IL 61920  
Office Phone: 217/3/48--5033  
Crisis: 888/3/45--2846  
TTY: 217/3/48--5033

---

**Primary Client Population:** Survivors sexual assault/abuse/harassment and their significant others  
**No shelter**                      **Walk-Ins**

**Substance Abuse Policy:** Will work with clients who are in treatment for substance abuse

### **Regions/Counties Served**

Clark (Casey area) Coles Cumberland Edgar (Kansas area) Others upon request

### **Additional Information**

Services provided to gay/lesbian survivors/victims.  
Robinson satellite office services Crawford, Lawrence, Richland, and Jasper Counties  
Walk-in Hours: 8am to 5pm, weekdays

---

### **Services**

Art Therapy: adults, adolescents, children, elders

Comments: Childcare available in emergencies

Civil Court Legal Advocacy: adults, adolescents, children, elders

Criminal Court Legal Advocacy: adults, adolescents, children, elders

Crisis Line: adults, adolescents, children, elders

Family Counseling: adults, adolescents, children, elders

General Advocacy: adults, adolescents, children, elders

Group Counseling: adults, adolescents, children

Comments: Will start for any age

**Hospital Based Services:** adults, adolescents, children, elders

Comments: Medical advocacy at hospital only

**Individual Counseling:** adults, adolescents, children, elders

**Parent/Child Counseling:** adults, adolescents, children

**Referral to Other Services:** adults, adolescents, children, elders

**Sexual Assault Counseling:** adults, adolescents, children, elders

**Misc.:** adults, children

Comments: Child care emergencies

**Misc.:** adults, adolescents, children, elders

Comments: Public education, professional training

## **Accessibility**

Ramp

Elevator

Ground

Toilet

## **Languages Availability**

English: Always Available

Sign: By Arrangement

Spanish: By Arrangement

French: By Arrangement

Japanese: By Arrangement

Chinese: By Arrangement

## **Sexual Assault Victims 1st**

409 Beltline, Suite 110  
Collinsville, IL 62234  
Office Phone: 618/3/44--0609  
Crisis: 618/3/44--0605  
Fax: 618/3/44--9140

---

**Primary Client Population:** Survivors of sexual assault  
**No shelter**                      **Walk-Ins**

### **Regions/Counties Served**

Madison   Southeast

### **Additional Information**

Gay/Lesbian Survivor/Victims also served  
There is a fee for services.

---

### **Services**

**Criminal Court Legal Advocacy:** adults, adolescents, children, elders

Comments: Will also attempt to offer referrals for civil court legal advocacy when possible

**Crisis Line:** adults, adolescents, children, elders

Comments: English

**General Advocacy:** adults, adolescents, children, elders

**Group Counseling:** adults, adolescents, children, elders

**Hospital Based Services:** adults

Comments: Response to victims at hospital

**Individual Counseling:** adults, adolescents, children, elders

**Parent/Child Counseling:** adults, adolescents, children

**Referral to Other Services:** adults, adolescents, children, elders, abusers

**Sexual Assault Counseling:** adults, adolescents, children

**Misc.:** adults, adolescents, children, elders

Comments: Public education, professional training

**Accessibility**

Ramp  
Ground  
Toilet

**Languages Availability**

English: Always Available  
Others: By Arrangement

## Sojourn Shelter and Service

1800 Westchester  
Springfield, IL 62704  
Office Phone: 217/7/26--5100  
Crisis: 217/7/26--5200  
Fax: 217/7/26--8664

---

**Primary Client Population:** Survivors of domestic violence and their children

**Shelter (number of beds: 26)**

**Walk-Ins**

**Maximum stay:** based upon clients needs **Male children to age 14 accepted**

**Substance Abuse Policy:** Referred to detox, with coordinated service by both facilities

**Regions/Counties Served**

Central Christian Logan Menard Montgomery  
Sangamon

### **Additional Information**

Services are available for elderly, but their advocacy is usually handled by referral to the local agency that provides elder abuse services.

Satellite Offices for walk-in services: Lincoln, Logan County: phone 217-782-8988, pager 217-467-1058; Petersburg, Menard County: pager 217-467-6435

---

### **Services**

Civil Court Legal Advocacy: adults, adolescents, elders

Criminal Court Legal Advocacy: adults, adolescents, elders

Crisis Line: adults, adolescents, children, elders

Comments: English

General Advocacy: adults, adolescents, children, elders

Group Counseling: adults, adolescents, children, elders

Individual Counseling: adults, adolescents, children, elders

Parent/Child Counseling: adults, adolescents, children

Referral to Other Services: adults, adolescents, children, elders

Safe Houses: adults, adolescents, children, elders

Residential Shelter: adults, adolescents, children, elders

## **Accessibility**

Elevator

Roll-in showers

Toilet

Sleeping rooms

1 room has been designated specifically to be accessible to persons with disabilities

## **Languages Availability**

English: Always Available

Spanish: By Arrangement

Sign language: By Arrangement

Others: By Arrangement

## **South Suburban Family Shelter, Inc.**

P.O. Box 937

Homewood, IL 60430

Office Phone: 708/3/35--4125

Crisis: 708/3/35--3028

TTY: 708/4/81--6808

Fax: 708/3/35--7660

---

**Primary Client Population:** Domestic violence survivors

**No shelter**

**Walk-Ins**

**Substance Abuse Policy:** Will refer to local programs and provide services in conjunction

### **Regions/Counties Served**

South Cook      Southwest Cook

### **Additional Information**

General and targeted education, special services include dating violence prevention groups, sessions for family members of adult victims, parenting groups and legal information groups.

Sliding scale fee for abuser services

Walk in hours: 9am-4pm

---

### **Services**

Civil Court Legal Advocacy: adults, adolescents, children, elders

Criminal Court Legal Advocacy: adults, adolescents, children, elders

Crisis Line: adults, adolescents, children, elders

Family Counseling: adults, adolescents, children

General Advocacy: adults, adolescents, children, elders

Group Counseling: adults, adolescents, children, elders

Hospital Based Services: adults, elders

Individual Counseling: adults, adolescents, children, elders



Parent/Child Counseling: adults, adolescents, children

Referral to Other Services: adults, adolescents, children, elders, abusers

Safe Houses: adults, elders

Comments: For 1-3 nights for emergency shelter

Transitional Housing: adults, elders

Misc.: abusers

Comments: Abuser treatment: Domestic Violence Intervention Project

Misc.: adolescents, children

Comments: Mentoring

Misc.: adults

Comments: Parenting Education

## **Accessibility**

Elevator

Ground

Roll-in showers

Toilet

Sleeping rooms

In emergency shelter

## **Languages Availability**

English: Always Available

Spanish: By Arrangement

## **South Suburban YWCA**

320 W. 202nd St.  
Chicago Heights, IL 60411  
Office Phone: 708/7/54--0486  
Crisis: 708/7/48--5672  
Fax: 708/7/54--1585

---

**Primary Client Population:** Sexual assault & sexual abuse survivors

**No shelter**

**Walk-Ins**

### **Regions/Counties Served**

Southwest Cook Will County

### **Additional Information**

Public education programs offered

---

### **Services**

Art Therapy: adolescents, children

Criminal Court Legal Advocacy: adults, adolescents, children, elders

Crisis Line: adults, adolescents, children, elders

Family Counseling: adults, adolescents, children, elders

General Advocacy: adults, adolescents, children, elders

Group Counseling: adults, adolescents, children, elders

Individual Counseling: adults, adolescents, children, elders

Parent/Child Counseling: adults, adolescents, children

Referral to Other Services: adults, adolescents, children, elders, abusers

Sexual Assault Counseling: adults, adolescents, children, elders

**Accessibility**

Elevator

Ground

Toilet

**Languages Availability**

English: Always Available

Spanish: By Arrangement

Comments: some services available in Spanish

Sign: By Arrangement

## Southwest Women Working Together

4051 W. 63rd St.  
Chicago, IL 60629  
Office Phone: 773/5/82--0550  
TTY: 773/5/82--9392  
Fax: 773/5/82--9669

---

**Primary Client Population:** Domestic violence and sexual abuse and assault survivors and their children

**Shelter (number of beds: 35)** **No Walk-Ins**  
**Maximum stay:** 160 days (thereafter case by case) **Male children to age 17 accepted**

**Substance Abuse Policy:** At Amani-in house & outside treatment available

### **Regions/Counties Served**

South Chicago

### **Additional Information**

Amani House is not a DV shelter, it is a homeless shelter with priority given to victims of domestic violence and their children.

Special programs include Community Organizing Initiative, self esteem workshop for adult women and teenage girls, support groups for divorced women & for children ages 7-12  
Employment Program

Walk-ins accepted at the main office for counseling but not at the shelter

Some services are free, some on a sliding fee scale, but no one is turned away

Emergency Response Network can house battered women for 3-5 days in emergencies. Evening hours pager: (773) 400-0566

---

## **Services**

**General Advocacy:** adults, adolescents, children, elders

Comments: Support groups for divorced women & for children ages 7-12; also for survivors of child sexual abuse and battered women

**Group Counseling:** adults, adolescents, children, elders

**Individual Counseling:** adults, adolescents, children, elders

**Parent/Child Counseling:** adults, adolescents, children

**Referral to Other Services:** adults, adolescents, children, elders, abusers

**Sexual Assault Counseling:** adults, adolescents, children, elders

**Residential Shelter:** adults, adolescents, children, elders

**Transitional Housing:** adults, adolescents, children, elders

## **Accessibility**

Lift

Ground

Roll-in showers

Toilet

Sleeping rooms

## **Languages Availability**

English: Always Available

## **Stopping Woman Abuse NOW, Inc. (SWAN)**

Box 176

Olney, IL 62450

Office Phone: 618/3/92--3556

Crisis: 888/7/15--6260

Fax: 618/3/92--5514

---

**Primary Client Population:** Survivors of domestic violence, elder abuse

**Shelter (number of beds: 45)**

**Walk-Ins**

**Maximum stay:** varies with need **Male children to age 15 accepted**

**Substance Abuse Policy:** No drinking or drugs allowed on site

### **Regions/Counties Served**

Clay	Crawford	Edwards	Effingham	Jasper
	Lawrence	Richland	Southeast	Wabash
	Wayne			

### **Additional Information**

Homeless shelter also provided

Conflict resolution, general domestic violence ed., nonviolence training, dating violence ed., also provided

---

### **Services**

**Civil Court Legal Advocacy:** adults, adolescents, children, elders

**Criminal Court Legal Advocacy:** adults, adolescents, children, elders

**Crisis Line:** adults, adolescents, children, elders

Comments: English only; (888) 715-6260 or (618) 392-3556

**Family Counseling:** adults

**General Advocacy:** adults, adolescents, children, elders

**Group Counseling:** adults, children

**Individual Counseling:** adults, adolescents, children, elders, abusers

Mental Health Therapy:

Parent/Child Counseling: adults, children

Referral to Other Services: adults, adolescents, children, elders, abusers

Safe Houses: adults, elders

Residential Shelter: adults, adolescents, children, elders

### **Accessibility**

Ramp

Ground

Roll-in showers

Toilet

Sleeping rooms

### **Languages Availability**

English: Always Available

Spanish: By Arrangement

Sign language: By Arrangement

## Turning Point

P. O. Box 723  
Woodstock, IL 60098  
Office Phone: 815/3/38--8081  
Crisis: 800/8/92--8900  
Fax: 815/3/38--8110

---

**Primary Client Population:** Domestic violence & sexual assault survivors

**No shelter**

**Walk-Ins**

### **Regions/Counties Served**

McHenry Northwest Cook

### **Additional Information**

General and targeting education, special topics include second stage parenting education, alternative parenting, indicating Abuse Reports, conflict resolution for students.  
Walk-in Hours: 9 - 4, Monday-Thursday; 9 -1, Friday

---

### **Services**

**Civil Court Legal Advocacy:** adults, adolescents, children, elders  
Comments: Domestic violence cases

**Criminal Court Legal Advocacy:** adults, adolescents, children, elders  
Comments: 1) For Domestic Violence cases; 2) Refers all elder services

**Crisis Line:** adults, adolescents, children, elders, abusers  
Comments: For Domestic violence

**Family Counseling:** adults, adolescents, children

**General Advocacy:** adults, adolescents, children

**Group Counseling:** adults, adolescents, children, abusers  
Comments: 1) Domestic violence counseling; 2) Adolescent male offenders group (11-18) and teen women's group

**Individual Counseling:** adults, adolescents, children, elders

**Mental Health Therapy:** adults, adolescents, children, elders



Parent/Child Counseling: adults, adolescents, children

Referral to Other Services: adults, adolescents, children, elders, abusers

Safe Houses: adults

Comments: With child/children

Sexual Assault Counseling: adults

Misc.: children

Comments: Kiwani subsidized day care

Misc.: children

Comments: Child Care

Misc.: abusers

Comments: Men's Alternative to Violence/Abuse

## **Accessibility**

Ground

Toilet

## **Languages Availability**

English: Always Available

Spanish: Always Available

## **Uptown Center Hull House**

Domestic Violence Court Advocacy Project

1340 S. Michigan

Chicago, IL 60605

Office Phone: 312/3/41--2883

TTY: 312/3/41--2715

Fax: 312/3/41--2825

---

**Primary Client Population:** Domestic violence victims

**No shelter**

**Walk-Ins**

### **Regions/Counties Served**

Cook Entire Chicago area

### **Additional Information**

Walk in Hours: 8am-4pm

Will assist children with services as appropriate

---

### **Services**

Criminal Court Legal Advocacy: adults, adolescents, elders

General Advocacy: adults, adolescents, elders

Referral to Other Services: adults, adolescents, children, elders, abusers

Misc.: adults, adolescents, elders

Comments: Crisis Counseling

### **Accessibility**

Elevator

Ground

Toilet

Located at Chicago's centralized misdemeanor Domestic Violence Court, a public facility and therefore, the building is accessible. However, elevators are slow and tend to get crowded so allow a little extra time.

## **Languages Availability**

English: Always Available

Polish: Always Available

Spanish: Always Available

Others: By Arrangement

Comments: Provided by court interpreters.

## **Uptown Hull House**

Women's Counseling Center  
4520 N. Beacon  
Chicago, IL 60640  
Office Phone: 773/5/61--3500  
Fax: 773/5/61--6119

---

**Primary Client Population:** Domestic violence survivors  
and their children

**No shelter**

**Walk-Ins**

**Substance Abuse Policy:** Will refer to substance abuse  
programs

### **Regions/Counties Served**

Northern Cook

### **Additional Information**

General and targeted prevention and public education.

Walk-in Hours: 9am-6pm

---

### **Services**

Civil Court Legal Advocacy: adults

Criminal Court Legal Advocacy: adults

Comments: see "Uptown Center Hull House" in this directory for  
information

General Advocacy: adults, children

Group Counseling: adults, children

Individual Counseling: adults, adolescents, children, elders

Referral to Other Services: adults, adolescents, children, elders,  
abusers

**Accessibility**

Ramp

Lift

Toilet

**Languages Availability**

English: Always Available

Spanish: Always Available

Others: By Arrangement

Comments: Will try to make arrangements

## **Violence Prevention Center of Southwestern Illinois**

(previously Women's Crisis Center of Metro East)

P.O. Box 831

Belleville, IL 62222

Office Phone: 618/2/36--2531

Crisis: 618/2/35--0892

TTY: 618/2/33--0741

Fax: 618/2/35--9521

---

**Primary Client Population:** Domestic violence and sexual assault survivors and their children

**Shelter (number of beds: 28)**

**Walk-Ins**

**Maximum stay:** 6 months

**Male children to age 14**

**accepted**

**Substance Abuse Policy:** Must agree to enter treatment program, no drugs or alcohol allowed

**Regions/Counties Served**

Monroe Randolph St. Clair

**Additional Information**

Community Education on: Health

Conflict resolution, general domestic violence , dating violence, nonviolent parenting and training.

Walk-ins accepted for counseling, but appointments must be made. Hours depend on availability of counselor.

Crisis line is for adolescents and children.

---

### **Services**

Art Therapy: adults, adolescents, children

Civil Court Legal Advocacy: adults, adolescents, children, elders

Civil Court Legal Representation: adults, adolescents, children, elders

**Criminal Court Legal Advocacy:** adults, adolescents, children, elders

**Crisis Line:** adults, elders

**Family Counseling:** adults, adolescents, children, elders

**General Advocacy:** adults, adolescents, children, elders

**Group Counseling:** adults, adolescents, children, elders

**Individual Counseling:** adults, adolescents, children, elders

**Parent/Child Counseling:** adults, adolescents

**Referral to Other Services:** adults, adolescents, children, elders

**Safe Houses:** adults, adolescents, children, elders

**Residential Shelter:** adults, adolescents, children, elders

**Misc.:** adults, adolescents, children, abusers

Comments: Health Assessment

**Misc.:** adults, adolescents, children, elders

Comments: Domestic violence education

## **Accessibility**

Ramp

Elevator

Ground

Roll-in showers

Toilet

Sleeping rooms

Handicap bedrooms accessible on ground floor

## **Languages Availability**

English: Always Available

Spanish: By Arrangement

## **Wellspring**

P.O. Box 17558  
Chicago, IL 60617  
Office Phone: 773/3/74--3979  
Fax: 773/9/78--3252

---

**Primary Client Population:** Domestic Violence victims (and homeless persons)

**No shelter**

**Walk-Ins**

**Substance Abuse Policy:** Will accept client in recovery

**Regions/Counties Served**

Cook

### **Additional Information**

2 locations--one on the Southeast side: a transitional living center with a capacity of up to 10 women and 23 children; another location for walk-in services is in Englewood

Walk-in Hours: 9 - 1pm, Tuesday & Thursday

Client pays up to 40 percent of income if receiving public assistance, disability, etc.; all clients are assessed individually

---

### **Services**

Civil Court Legal Advocacy: adults

Criminal Court Legal Advocacy: adults

Crisis Line: adults

General Advocacy: adults

Group Counseling: adults

Individual Counseling: adults

Parent/Child Counseling: adults, children

Referral to Other Services: adults

Transitional Housing: adults

Misc.: adults, adolescents, children, elders, abusers



Comments: Prevention/education programs

## **Accessibility**

Ground

## **Languages Availability**

English: Always Available

Spanish: By Arrangement

## **Western Illinois Regional- CAA, Victim Services Program**

(Formerly Quad Co. CASA)

P.O. Box 157

Macomb, IL 61455

Office Phone: 309/8/36--2148

Crisis: 309/8/37--5555

Fax: 309/8/36--3640

---

**Primary Client Population:** Survivors of domestic violence & sexual assault

**No shelter**

**Walk-Ins**

**Male children to age 12 accepted**

**Substance Abuse Policy:** No substance abuse while in program or services may be discontinued

**Regions/Counties Served**

Hancock Henderson McDonough Warren

**Additional Information**

No clients (unless with a parent) who are under 18 years old. Conflict resolution, general dom. violence ed., nonviolence training, dating viol. ed., sex assault ed., sexual harassment training, nonviolent parenting ed., adult survivors of childhood abuse, domestic violence support group, children's domestic violence

Shelter provided through local motels. Maximum stay is 5 days.

Walk-in Hours: 8am-4pm

Alternate office phone #: (309) 837-6622

---

**Services**

Civil Court Legal Advocacy: adults

Criminal Court Legal Advocacy: adults

Crisis Line: adults, adolescents, children, elders

General Advocacy: adults, children

Group Counseling: adults, children

Individual Counseling: adults, adolescents, elders

Comments: Domestic violence counseling (not sexual assault counseling)

Parent/Child Counseling: adults, adolescents, children

Referral to Other Services: adults, adolescents, children, elders,  
abusers

Safe Houses: adults, children

Sexual Assault Counseling: adults, adolescents, elders

Comments: individual and group counseling available

Transitional Housing: adults, adolescents, children, elders

Comments: Single family; Two units only

## **Accessibility**

Ground

Toilet

## **Languages Availability**

English: Always Available

Spanish: By Arrangement

Others: By Arrangement

## **Women's Center, Inc.**

406 West Mill Street  
Carbondale, IL 62901  
Office Phone: 618/5/49--4807  
Crisis: 800/3/34--2094  
TTY: 618/5/29--2359  
Fax: 618/5/29--1802

---

**Primary Client Population:** Survivors of domestic violence and sexual assault

**Shelter (number of beds: 36)**

**Walk-Ins**

**Maximum stay:** 90 days

**Male children to age 16**

**accepted**

**Substance Abuse Policy:** Must be drug-free when a client

**Regions/Counties Served**

Franklin Jackson Perry Union Williamson

**Additional Information**

No clients (unless with a parent) who are under 18 yrs. old.

Services for Gay/lesbian victim/survivors.

---

### **Services**

Civil Court Legal Advocacy: adults, adolescents, children, elders

Criminal Court Legal Advocacy: adults, elders

Crisis Line: adults, adolescents, children, elders

Comments: (800) 334-2094 or (618) 529-2324

General Advocacy: adults, adolescents, children, elders

Group Counseling: adults, adolescents, children, elders

Individual Counseling: adults, adolescents, children, elders

Parent/Child Counseling: adults, adolescents, children

Referral to Other Services: adults, adolescents, children, elders

Sexual Assault Counseling: adults, adolescents, children, elders

Residential Shelter: adults, adolescents, children, elders

Misc.: children

Comments: Child care

### **Accessibility**

Ramp

Ground

Toilet

Sleeping rooms

### **Languages Availability**

English: Always Available

Spanish: Always Available

Sign language: By Arrangement

Others: By Arrangement

Comments: Assistance from SIU International Services

German: Always Available

## **Women's Crisis Center--Jacksonville**

Crisis Center Foundation  
446 E. State St.  
Jacksonville, IL 62650  
Office Phone: 217/2/43--4357  
Crisis: 217/2/43--4357  
TTY: 217/2/45--6816  
Fax: 217/2/43--9421

---

**Primary Client Population:** Domestic violence victims  
**No shelter**                      **Walk-Ins**

**Substance Abuse Policy:** Must be drug-free while a client  
**Regions/Counties Served**

Brown    Cass    Greene    Morgan    Pike    Scott

### **Additional Information**

Accept walk-ins anytime - open 24 hours

---

### **Services**

Civil Court Legal Advocacy: adults, adolescents, children, elders

Criminal Court Legal Advocacy: adults, adolescents, children, elders

Crisis Line: adults, adolescents, children, elders

General Advocacy: adults, adolescents, children, elders

Group Counseling: adults, adolescents, children, elders, abusers

Individual Counseling: adults, adolescents, children, abusers

Parent/Child Counseling: adults, adolescents, children

Referral to Other Services: adults, adolescents, children, elders, abusers

Safe Houses: adults, adolescents, children, elders

Sexual Assault Counseling: adults

Comments: Refer to outside agency

Residential Shelter: adults, adolescents, children, elders

Substance Abuse Counseling: adults

Comments: Refer to outside treatment/counseling

Misc.: abusers

Comments: Alternatives to Abusive Behavior

Misc.: adults, adolescents, children, elders

Comments: Deaf advocacy program

## **Accessibility**

Elevator

Ground

Toilet

Sleeping rooms

## **Languages Availability**

English: Always Available

Sign language: By Arrangement

Comments: Have a deaf advocate on staff

Spanish: By Arrangement

## **YWCA DuPage District**

739 Roosevelt Rd.

Bldg 8-210

Glen Ellyn, IL 60137

Office Phone: 630/7/90--6600

Crisis: 708/9/71--3927

Fax: 630/7/90--8024

---

**Primary Client Population:** Sexual assault survivors

**No shelter**

**Walk-Ins**

**Substance Abuse Policy:** Only if in treatment or not abusing while a client

### **Regions/Counties Served**

DuPage W. Suburban Cook

### **Additional Information**

Children between 12 and 15 for 5 sessions only without adult permission.

General and targeted education and prevention services.

Fees for services on a sliding scale

Children, 12-15, for five sessions only without adult permission. General and targeted education and prevention services

---

### **Services**

Art Therapy: adults, adolescents, children

Criminal Court Legal Advocacy: adults, adolescents, children

Crisis Line: adults, adolescents, children

Family Counseling: adults, adolescents, children

General Advocacy: adults, adolescents, children

Group Counseling: adults, adolescents, children

Comments: "Women Who Weren't Born Yesterday" group for women 50 and over



Hospital Based Services: adults, adolescents, children

Individual Counseling: adults, adolescents, children

Parent/Child Counseling: adults, adolescents, children

Referral to Other Services: adults, adolescents, children, elders, abusers

Sexual Assault Counseling: adults, adolescents, children

### **Accessibility**

Elevator

Toilet

### **Languages Availability**

English: Always Available

Spanish: Always Available

## **YWCA of Metropolitan Chicago**

Women's Services Program

180 N. Wabash

Chicago, IL 60601

Office Phone: 312/3/72--6600

Crisis: 888/2/93--2080

Fax: 312/3/72--4673

---

**Primary Client Population:** Sexual assault survivors (adults and children); sexual assault survivors who are also survivors of domestic violence

**No shelter**

**No Walk-Ins**

### **Regions/Counties Served**

Chicago Chicago Loop

### **Additional Information**

Public Education on domestic violence and sexual assault, including RAPP & DVAPP - rape and domestic violence prevention programs.

10 free sessions, thereafter sliding scale, but no one is refused services for inability to pay

---

### **Services**

Art Therapy: adults, adolescents, children, elders

Criminal Court Legal Advocacy: adults, adolescents, children, elders

Crisis Line: adults, adolescents, children, elders

Group Counseling: adults, adolescents, children, elders

Hospital Based Services: adults, adolescents, children, elders

Individual Counseling: adults, adolescents, children, elders

Parent/Child Counseling: adults, adolescents, children

Comments: Counseling available for children & adolescents with non-offending parent

**Referral to Other Services:** adults, adolescents, children, elders, abusers

Comments: All abuser services referred to other programs

**Sexual Assault Counseling:** adults, adolescents, children, elders

Comments: Also provide sexual assault prevention education

## **Accessibility**

Elevator

Toilet

## **Languages Availability**

English: Always Available

Spanish: Always Available

Hindi: By Arrangement

Vietnamese: By Arrangement

## **YWCA of Sauk Valley Sexual Assault Program**

412 1st Avenue

Sterling, IL 61081

Office Phone: 815/6/25--0333

Crisis: 815/6/25--0343

---

**Primary Client Population:** Survivors of sexual assault and domestic violence

**No shelter**

**Walk-Ins**

**Maximum stay:** varies

**Substance Abuse Policy:** Prefer clients to be sober while receiving services

**Regions/Counties Served**

Lee Sterling Whiteside

**Additional Information**

Children under 12 years old must have parents' permission.

Services specializing in Hispanic population.

Community Education on: Sexual assault, sexual harassment, child sexual abuse. Support groups offered for abused children, parents and adult survivors of sexual abuse

Walk-in Hours: 8am-5pm

---

### **Services**

Art Therapy: adolescents, children

Civil Court Legal Advocacy: adults, adolescents, children, elders

Criminal Court Legal Advocacy: adults, adolescents, children, elders

Crisis Line: adults, adolescents, children, elders

General Advocacy: adults, adolescents, children, elders

Group Counseling: adults, children

Hospital Based Services: adults, adolescents, children, elders

Individual Counseling: adults, adolescents, children, elders

Referral to Other Services: adults, adolescents, children, elders, abusers

Sexual Assault Counseling: adults, adolescents, children, elders

### **Accessibility**

Ramp

Lift

Toilet

### **Languages Availability**

English: Always Available

Spanish: Always Available

# **YWCA of the Sauk Valley Domestic Violence Program**

COVE Department  
412 First Avenue  
Sterling, IL 61081  
Office Phone: 815/6/25--0343  
Crisis: 815/6/25--0343

---

**Primary Client Population:** Domestic violence survivors/victims, adolescents, abusers, children, elders  
**Shelter (number of beds: 13)** **Walk-Ins**  
**Maximum stay:** varies **Male children to age 13 accepted**  
**Substance Abuse Policy:** Not allowed on premises  
**Regions/Counties Served**  
Carroll Lee Sterling Whiteside  
**Additional Information**  
No abusers in shelter  
Transportation  
Conflict resolution, general domestic violence ed.,  
nonviolence training, dating violence ed., sexual assault ed.,  
nonviolent parenting ed.  
Walk-in Hours: 8-5

---

## **Services**

Civil Court Legal Advocacy: adults, adolescents, children, elders  
Criminal Court Legal Advocacy: adults, adolescents, children, elders  
Crisis Line: adults, adolescents, children, elders  
General Advocacy: adults, adolescents, children, elders  
Group Counseling: adults, children, abusers  
Individual Counseling: adults, adolescents, children, elders  
Referral to Other Services: adults, adolescents, children, elders, abusers

Residential Shelter: adults, adolescents, children, elders

Misc.: abusers

Comments: ACT (Abuse Changing Team)

### **Accessibility**

Ramp

Lift

Toilet

Sleeping rooms

### **Languages Availability**

English: Always Available

Spanish: By Arrangement

French: By Arrangement

Sign language: By Arrangement

## **YWCA/VOICES**

641 W. Stephenson Street  
Freeport, IL 61032  
Office Phone: 815/2/35--1681  
Crisis: 815/2/35--1641  
Fax: 815/2/35--9535

---

**Primary Client Population:** Survivors of domestic violence  
(adults & children)

**No shelter**

**Walk-Ins**

**Substance Abuse Policy:** Must be sober when becoming  
clients

### **Regions/Counties Served**

Carroll Jo Daviess North Ogle Stephenson  
Winnebago

### **Additional Information**

No client under 18 without a parent

Child care; provide emergency shelter at a motel or safe  
house

Walk-in Hours: 8am-4:30pm, Monday-Friday

---

### **Services**

Civil Court Legal Advocacy: adults, adolescents, elders

Criminal Court Legal Advocacy: adults, adolescents, elders

Crisis Line: adults, adolescents, children, elders

Family Counseling: adults, adolescents, children, elders

General Advocacy: adults, adolescents, children, elders

Group Counseling: adults, adolescents, children, elders

Individual Counseling: adults, adolescents, children

Parent/Child Counseling: adults, adolescents, children

Referral to Other Services: adults, adolescents, children, elders,  
abusers



Safe Houses: adults, adolescents, children, elders

### **Accessibility**

Ground

Arrangements will be made as needed

### **Languages Availability**

English: Always Available

Spanish: By Arrangement

Sign language: By Arrangement